

# 2Q13 Results

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### **Quarter Highlights – 2Q13**

- Base of Students 20.2% higher than 2Q12 with 30% growth in Net Revenue
- ◆ EBITDA totals R\$66,6 million in 2Q13, 80% up
- Recognition of the first Distance Learning Program
- Stock Split 3/1
- Acquisition of ASSESC



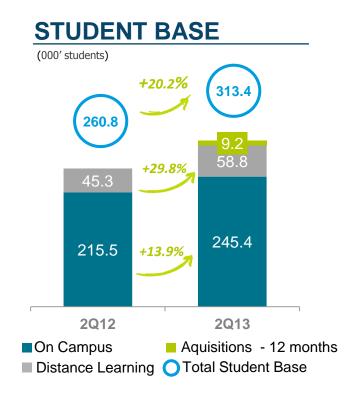
Main Indicators (R\$ MM)
Net Revenue
EBIT
EBITDA <sup>1</sup>
EBITDA Margin
Net Income
Operational Cash Flow

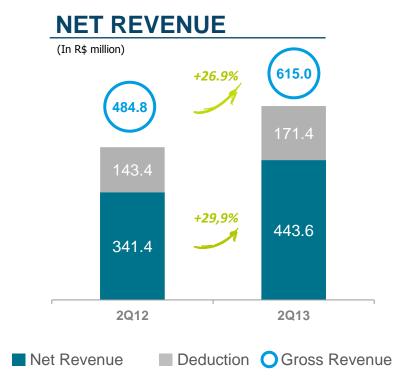
2Q12	2Q13	Change
341.4	443.6	29.9%
20.7	48.6	134.8%
37.0	66.6	80.0%
10.8%	15.0%	4.2 p.p.
15.1	46.7	209.3%
28.0	41.1	46.8%

2H12	2H13	Change
672.0	856.7	27.5%
67.0	117.6	75.5%
94.9	153.6	61.9%
14.1%	17.9%	3,8 p.p.
55.0	113.3	106.0%
40.5	62.6	54.6%



### **Operational Performance**





Average Ticket (In R\$)
On-campus
Distance Learning

2Q12	2Q13	Change
485.8	533.0	9.7%
187.7	199.0	6.0%



### **Cost and Operational Expenses**

Vertical Analysis (% of Net Operating Revenue)
Cash Cost*
Personnel
Brazilian Social Security Institute (INSS) Rentals. Condominium Fees and Municipal Property Tax
Textbooks Materials
Others
Selling Expenses
PDA
FIES Provisioning
Marketing
G&A Expenses*

2Q12	2Q13	Change
-62.9%	-58.3%	4.6 p.p.
-38.5%	-36.5%	2.0 p.p.
-8.4%	-6.7%	1.7 p.p.
-8.1%	-7.9%	0.2 p.p.
-3.6%	-3.6%	0.0 p.p.
-4.3%	-3.6%	0.7 p.p.
-14.2%	-12.6%	1.6 p.p.
-8.8%	-6.0%	2.8 p.p.
0.0%	-0.5%	-0.5 p.p.
-5.4%	-6.1%	-0.7 p.p.
-12.0%	-14.0%	-2.0 p.p.



## **Net Average Days Receivables**

Accounts Receivables (R\$ MM)	2Q12	3Q12	4Q12	1Q13	2Q13
Gross Accounts Receivables	350.9	351.6	362.3	428.5	439.7
FIES	36.5	45.0	55.7	82.2	77.3
Tuition Monthly Fees	261.7	251.5	267.7	289.9	307.7
Agreement Receivables	32.8	29.8	19.9	29.3	30.9
Others	14.3	20.0	12.8	23.5	20.2
Provision for Doubtful Accounts	(77.2)	(81.9)	(76.4)	(77.6)	(90.2)
Net Accounts Receivables	268.0	264.4	279.7	347.4	345.9
Net Revenues (Last 12 months)	1,254.7	1,316.1	1,383.3	1,466.0	1,568.1
Days Receivables	77	72	73	85	79
Net Revenue Ex. FIES (Last 12 months)	1,096.9	1,098.1	1,111.3	1,133.3	1,143.9
Days Receivables Ex. FIES and FIES Revenue	76	72	73	84	85

### **FIES**

FIES Accounts Receivable (R\$ MM	2Q12	3Q12	4Q12	1Q13	2Q13
Opening Balance	55.4	36.5	45.0	55.7	82.2
(+) FIES Net Revenue	60.7	78.7	90.2	103.1	152.2
(-) Transfer	75.6	70.1	81.0	74.7	153.2
(-) FIES PDA	4.1	1.0	(1.8)	2.0	4.2
(+) Acquisitions	-	0.8	(0.3)	-	0.3
Ending Balance	36.5	45.0	55.7	82.2	77.3
FIES Carry-Forward Credits (R\$ MN		3Q12	4Q12	1Q13	2Q13
Opening Balance	8.0	2.3	10.9	1.1	0.4
Opening Balance	8.0	2.3	10.9	1.1	0.4
Opening Balance (+) Transfer	<b>8.0</b> 75.6	<b>2.3</b> 70.1	<b>10.9</b> 81.0	1.1 74.7	<b>0.4</b> 153.2
Opening Balance (+) Transfer (-) Tax payment	8.0 75.6 33.0	<b>2.3</b> 70.1 43.0	10.9 81.0 48.5	1.1 74.7 44.7	<b>0.4</b> 153.2 59.9
Opening Balance  (+) Transfer  (-) Tax payment  (-) Repurchase auctions	8.0 75.6 33.0 50.2	2.3 70.1 43.0 18.5	10.9 81.0 48.5 42.7	1.1 74.7 44.7 30.6	<b>0.4</b> 153.2 59.9
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### **Aging of Receivables and Agreements**

Breakdown of accounts receivable by age (R\$ millions)
FIES
Not yet due
Overdue up to 30 days
Overdue from 31 to 60 days
Overdue from 61 to 90 days
Overdue from 91 to 179 days
Overdue more than 180 days
Total

2Q12	%	2Q13	%
36.5	10%	77.3	18%
76.2	22%	78.4	18%
43.9	13%	45.2	10%
29.0	8%	40.7	9%
33.6	10%	40.4	9%
54.6	16%	67.5	15%
77.2	22%	90.2	21%
350.9	100%	439.7	100%

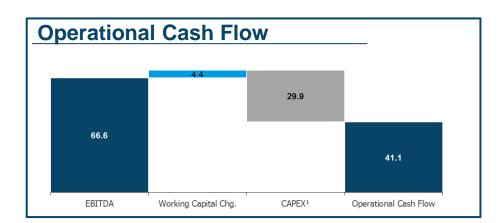
Breakdown of agreements by age (R\$ millions)*
Not yet due
Overdue up to 30 days
Overdue from 31 to 60 days
Overdue from 61 to 90 days
Overdue from 91 to 179 days
Overdue more than 180 days
TOTAL
% over Gross Accounts Receivable

2Q12	%	2Q13	%
14.1	43%	12.4	40%
6.5	20%	3.4	11%
1.6	5%	2.0	6%
1.5	5%	2.2	7%
3.4	10%	6.0	19%
5.7	17%	4.9	16%
32.8	100%	30.9	100%
9%		7%	

<sup>\*</sup> Does not consider credit card agreements.

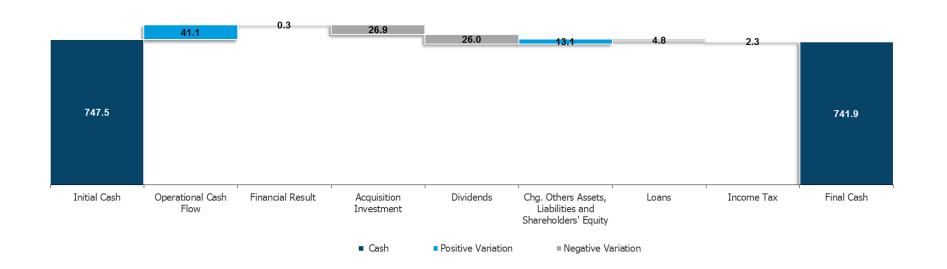


### **Cash Flow**



### **CASH FLOW 2Q13**

(R\$ million)





### **Final Remarks: Our Moment**

#### **Disorganized Growth**

- Deteriorated Image & Product
- Lack of Standards in Processes – without Scale
- Inflated Student Base
- Increasing External Pressure
- INSS Step-Up

#### **Turnaround**

- Products, Processes and People Redesign
- Steady Student Base
- Structure for Growth
- Boards' Decision for not taking any Transformational Transactions

#### **Harvesting the Fruits**

- Increasing demand
- Lack of specialized work force
- FIES & PROUNI
- Competitors in RJ
- **DL** Expansion
- House Fixed

2013 2012

- Organic and Inorganic Growth
- Continuing Education
- Operations Benchmarking
- Academic Model 2.0
- Corporate University
- "New" Graduate



Strategic Planning

2015-2020



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