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# 3Q10 Results

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*Fabio Sandri CFO and Investor Relations Officer* 

#### THE TURNING POINT

#### Improvement on key operating indicators and positive outlook

- Record Enrollments on 2H: 50,000 new students. 27% higher than 2009
- ◆ 32.7% EBITDA growth on 3Q10 reaching R\$ 41.8 million
- Margin Expansion: 430 basis points increase in 3Q10 EBITDA margin
- Working capital control with a 47 days receivables reduction
- 🗣 Faculdade Atual da Amazônia Acquisition : 4,500 students and 40% market share
- 🗣 FiIES changes: Creation of guarantor fund and Banco do Brasil partnership
- Public Offering: Free Float rises to 76% and liquidity 6x higher



#### STRONG EBITDA MARGIN<sup>1</sup> GAIN EBTIDA Margin grows 430 b.p on 3Q10

3Q09	3Q10	Change	9M09	9M10	Cha
251.3	249.5	-0.7%	764.4	763.7	-0.1
81.8	92.3	12.8%	236.4	254.6	7.7
32.6%	37.0%	4.4 p.p.	30.9%	33.3%	<i>إ 2.4</i>
31.5	41.8	32.7%	93.4	100.2	7.3
12.5%	16.8%	4.3 р.р.	12.2%	13.1%	ם <i>0.9</i>
21.5	32.9	53.0%	64.6	73.8	14.2
	251.3 81.8 <b>32.6%</b> 31.5 <b>12.5%</b>	251.3       249.5         81.8       92.3 <b>32.6% 37.0%</b> 31.5       41.8 <b>12.5% 16.8%</b>	251.3       249.5       -0.7%         81.8       92.3       12.8% <b>32.6% 37.0% 4.4 p.p.</b> 31.5       41.8       32.7% <b>12.5% 16.8% 4.3 p.p.</b>	251.3       249.5       -0.7%       764.4         81.8       92.3       12.8%       236.4         32.6%       37.0%       4.4 p.p.       30.9%         31.5       41.8       32.7%       93.4         12.5%       16.8%       4.3 p.p.       12.2%	251.3       249.5       -0.7%       764.4       763.7         81.8       92.3       12.8%       236.4       254.6 <b>32.6% 37.0% 4.4 p.p. 30.9% 33.3%</b> 31.5       41.8       32.7%       93.4       100.2 <b>12.5% 16.8% 4.3 p.p. 12.2% 13.1%</b>

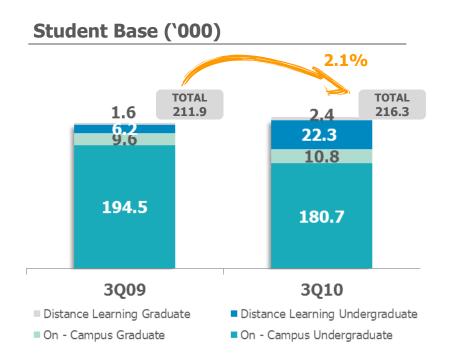
<sup>1</sup> Recurring EBITDA Margin



# **Operating Performance**

# AN INFLECTION POINT IN THE BASE GROWTH

#### 27% enrollment growth on 2H10



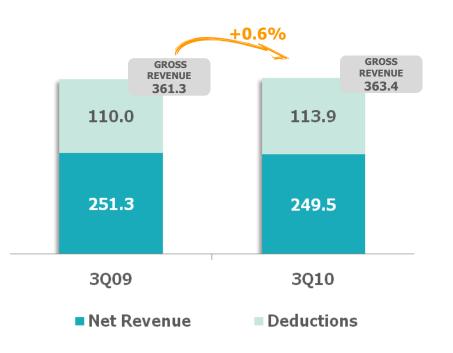
#### **Student Base Evolution**

3Q09	3Q10	Change
211.4	214.8	1.6%
(13.7)	(18.1)	32.1%
199.2	196.7	-1.3%
(26.9)	(30.7)	14.1%
172.3	166.0	-3.7%
39.6	50.3	27.0%
211.9	216.3	2.1%
	<b>211.4</b> (13.7) <b>199.2</b> (26.9) <b>172.3</b> 39.6	211.4       214.8         (13.7)       (18.1)         199.2       196.7         (26.9)       (30.7)         172.3       166.0         39.6       50.3



#### **INCREASE IN DISTANCE LEARNING SHARE REVENUE MIX**

#### **Operating Revenue (R\$ MM)**



- 2.2% growth On-Campus Average ticket and 10.6% on Distance Learning from 3Q09
- Textbooks material included on freshmen's tuition provided an increase on Average ticket

#### **Average Ticket**

(R\$)	3Q09 3Q10 C		Change
Average Ticket	395.4	385.2	-2.6%
On-campus	404.4	413.2	2.2%
Distance Learning	158.8	175.7	10.6%



#### LOWER OPERATING COSTS

#### **Cost of services decreases 250 b.p. due to better Faculty Costs management**

Vertical Analysis (% Net Operating Revenue)	3Q09	3Q10	Change	9M09	9M10	Change
Cost of services <sup>1</sup>	64.4%	61.9%	-2.5 р.р.	65.9%	64.8%	-1.1 p.p.
Personnel and payroll charges	49.1%	46.1%	-3.0 р.р.	50.9%	49.1%	-1.8 р.р.
Rentals / Real estate taxes expenses	10.1%	9.7%	-0.4 p.p.	9.8%	9.4%	-0.4 p.p.
Textbooks Materials	0.3%	1.3%	1.0 p.p.	0.1%	1.3%	1.2 р.р.
Third party service and others	4.9%	4.8%	-0.1 p.p.	5.1%	5.0%	-0.1 p.p.

<sup>1</sup> Excluding non recurring and depreciation



# Selling, General & Administrative Expenses (SG&A)

#### **BETTER EFICIENCY ON SG&A**

# Bad debts decreases 70 b.p. and better control on third party service expenses

Vertical Analysis (% Net Operating Revenue)	3Q09	3Q10	Change	9M09	9M10	Change
SG&A <sup>1</sup>	24.0%	22.9%	-1.1 p.p.	22.9%	23.6%	0.7 p.p.
Selling expenses	6.9%	6.3%	-0.6 p.p.	6.9%	7.9%	1.0 p.p.
Provision for doubtful debts	3.2%	2.5%	-0.7 p.p.	3.1%	3.5%	0.4 p.p.
Marketing	3.7%	3.8%	0.1 р.р.	3.8%	4.4%	0.6 p.p.
General Administrative Expenses	17.1%	16.6%	-0.5 p.p.	16.0%	15.7%	-0.3 p.p.
Personnel and Payroll charges	6.8%	7.4%	0.6 p.p.	6.3%	6.5%	0.2 p.p.
Others	10.3%	9.3%	-1.0 р.р.	9.7%	9.2%	-0.5 p.p.

<sup>1</sup> Excluding non recurring and depreciation.



# Marketing Expenses

#### 27.0% ENROLLED STUDENTS INCREASE AND MORE EFFICIENT MARKETING EXPENSES

- R\$ 17.4 million on Marketing expenses on the last 6 months
- Acquisition cost of R\$ 345.5 per enrolled student
- Structured Trade Marketing
- Focus on Direct Marketing

Projeto Tira Dúvidas



**PDV Estácio** 



# **Bad Debts and Receivables**

#### ACCOUNTS RECEIVABLE IMPROVEMENT Strategy of minimizing the risk of financed tuition

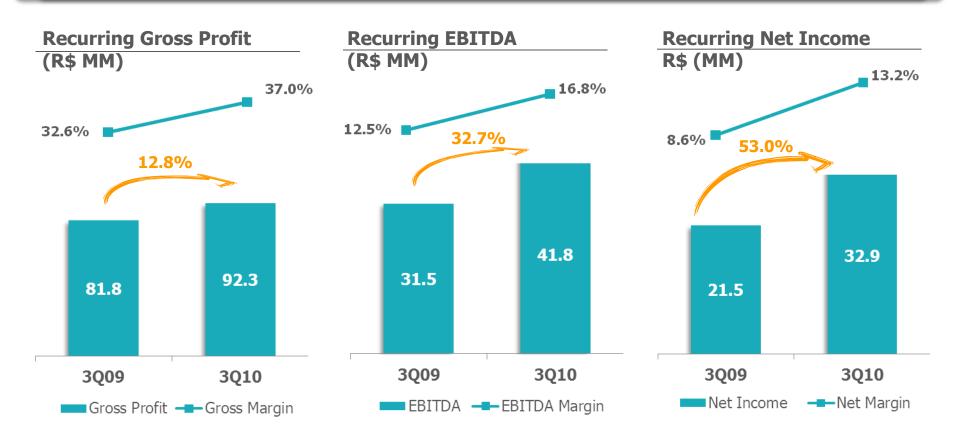
Accounts Receivable (R\$ MM)	3Q09	4Q09	1Q10	2Q10	3Q10
Gross Accounts Receivable	173.6	196.8	208.8	249.9	256.3
FIES	4.5	2.3	4.6	5.4	17.5
Tuition Monthly fees	150.6	175.6	187.7	221.7	210.8
Financed tuition	18.5	18.9	16.5	22.8	28.0
Cards receivable	4.4	2.7	1.1	6.0	11.8
Checks receivable	14.1	16.3	15.5	16.8	16.2
Provision for bad debts	(55.9)	(78.8)	(85.1)	(102.2)	(107.3)
Net Accounts Receivable	117.8	118.0	123.7	147.7	148.9
( - ) FIES	4.5	2.3	4.6	5.4	17.5
Students' Receivable Accounts <sup>2</sup>	113.3	115.7	119.1	142.3	131.5
Net Revenue <sup>1</sup>	1.017.3	1.008.8	1.003.3	1.010.0	1.008.1
Days Receivable <sup>2</sup>	40	41	43	51	47



# **3Q10 Financial Performance**

### **GROWTH ON BUSINESS PROFITABILITY**

#### **Cost control leads to Margin gains**

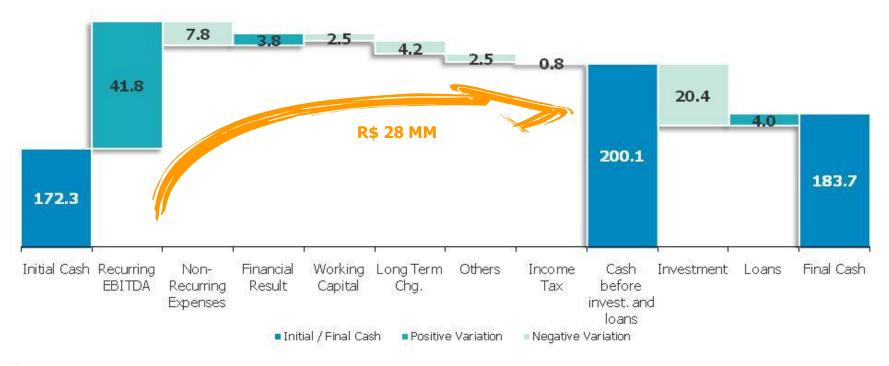




# Cash Flow

#### QUALITY OF CASH GENERATION Working capital discipline and self-financing CAPEX

#### Cash Flow (R\$ MM)





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