

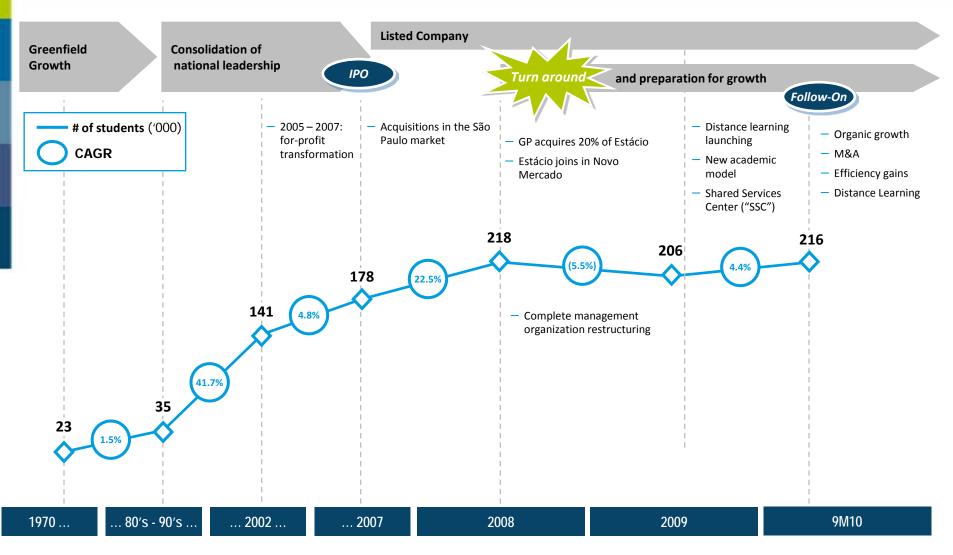
# **UBS 7<sup>TH</sup> ANNUAL LAT/EMEA CONFERENCE**

#### **INVESTOR RELATIONS**

November, 2010

# **ESTÁCIO: KEY MILESTONES**





Note: Until 2007 the student base did not include graduate students.

# **ESTÁCIO AT-A-GLANCE**



### HIGHLIGHTS

- Largest private post-secondary education group in Brazil
- Leading presence in the large and underserved working adults target group
- Diversified portfolio of programs with differentiated quality and competitive pricing
- Only Brazilian education company listed in Novo Mercado

### **KEY FIGURES**

- 216k students
- 69 campuses in 35 major cities in Brazil
- 51 accredited Distance-learning Centers
- 78 programs

### **ESTÁCIO'S REGIONAL FOOTPRINT<sup>1</sup>**

Nationwide operations, covering states that account for 86% of GDP and 82% of population

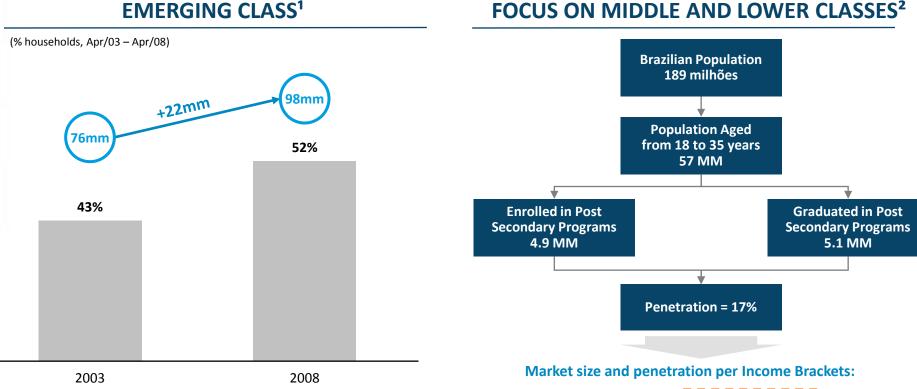


(1) Estácio also owns a University in Paraguay with 2.7 thousand students

# **ATTRACTIVE MARKET ENVIRONMENT FOR ESTÁCIO**



Emergence of a class C with enormous consumption power and increasing awareness of the value of education



- Income per capita CAGR of 4% since 1980 and 22 million individuals entered the class C income segment in the last 5 years
- According to FGV, 36 million people will join class C over the next 4 years

Note: (1) Households earning: R\$1,064 to R\$4,591 per month (2) PNAD - IBGE

#### B Class D&E Classes A Class C Class Total Mkt **Current Mkt Size** 2.3 5.7 2.1 0.48 10.6 Penetration Level 77% 36% 9% 3% 17% Share of Penetrated Mkt 22% 54% 20% 5% 100% Unpenetrated Mkt 0.7 10.1 21.2 15.5 47.6 Share of Unpenetrated 1% 21% 45% 33% 100% **Estácio's Target**

### **VALUE CREATION STRATEGY**





## NEW ACADEMIC MODEL DRIVING QUALITY AND EFFICIENCY



#### DIFFERENTIATED QUALITY PROCUCTS...

- 41 programs updated to labor market demands (90% of Estácio's current student base)
- Tailor made text books bundled in tuitions
- Comprehensive student portal
- On-line library with more than 2,000 titles

#### ....WITH REDUCED COSTS

- Integrated curricula with shared disciplines
- 20% of distance learning content in on-campus programs
- 20% of on-line self-learning activities



Innovation and product reengineering aiming at better quality at competitive pricing

### **SALES & MARKETING EFFORTS**



#### **MARKET INTELLIGENCE**

- Screening of key geographies and targets for:
  - New programs and revenue sources
  - Expansion through new units
  - M&A targets

#### **STRUCTURES SALES FORCE**

- Geographical and channel segmentation
- 7,000 high schools and 2,000 companies regularly visited for student sourcing
- Trade marketing approach
- Full planning, execution and tracking for all admission cycles





#### **BRANDING AND ADVERTISING**

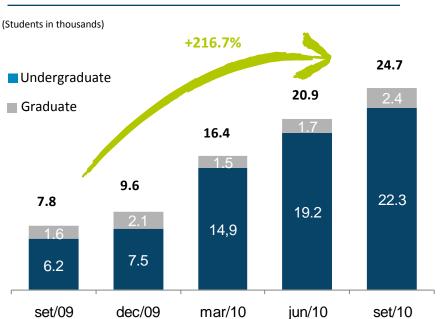
- Strong national brand equity:
  - 2nd most valuable brand in the education sector and
    48th overall, by InBrands
- New media channels (online and social networks)





### **ORGANIC GROWTH OPPORTUNITIES**





#### DISTANCE LEARNING

#### Quality of education coupled with technology and support

- Lower average ticket: bringing D Class to the addressable market
- No additional CAPEX: 51 centers within our 69 campuses
- Higher profitability

#### **OTHER ORGANIC OPPORTUNITIES**

#### Launching of new programs and courses

 Focus on high growth segments according to market needs (Ex: courses for oil & gas, infrastructure and tourism industries)

#### Opening of new campuses

Geographic expansion

#### New revenue sources

Corporate education and vocational courses

Market share gains, increased points of presence and time to market

### **MARKET GROWTH OPPORTUNITIES**



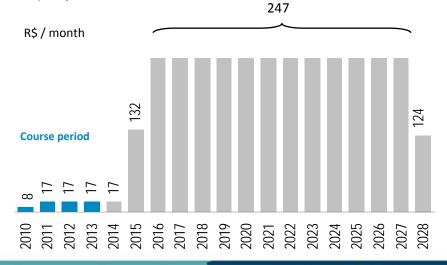


#### **STUDENT FINANCING**



- Long-term financing to low-income students
- 3.5% a.a. nominal interests with 18-year term
- No guarantor required from 2011 onwards
- Allows further penetration in Classes C and D
- Students become more quality sensitive and less price sensitive
- Lower level of drop-outs: financing is currently the major reason for drop-outs

**Example:** payment flow for a 100% FIES financed of a 4-year course and R\$600/month tuition

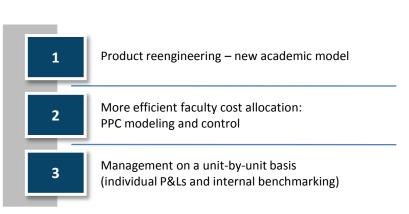


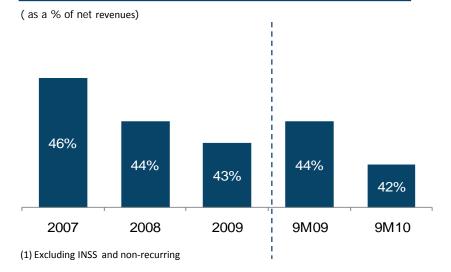
### **EFFICIENCY GAINS**



### LOWER OPERATING COSTS

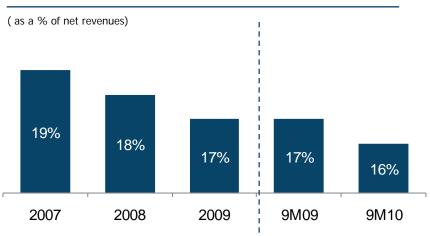








#### G&A



### **RESULT-ORIENTED MANAGEMENT CULTURE**



Result-oriented culture is key to differentiation and long-term sustainability of business model

Expertise in education combined with experience from several industries

Management by "walking around" to guarantee execution and disseminate culture

- 220 managers with individual, monthly tracked goals driving their variable compensation
- 68 units visited by CEO in the first 18 months

Stock options & variable compensation fully aligned with shareholders -EBITDA based variable compensation for executives, managers and faculty members -Stock option to 28 senior executives (up to 4.5% of capital to be granted)

#### Capacity to attract and retain new talents

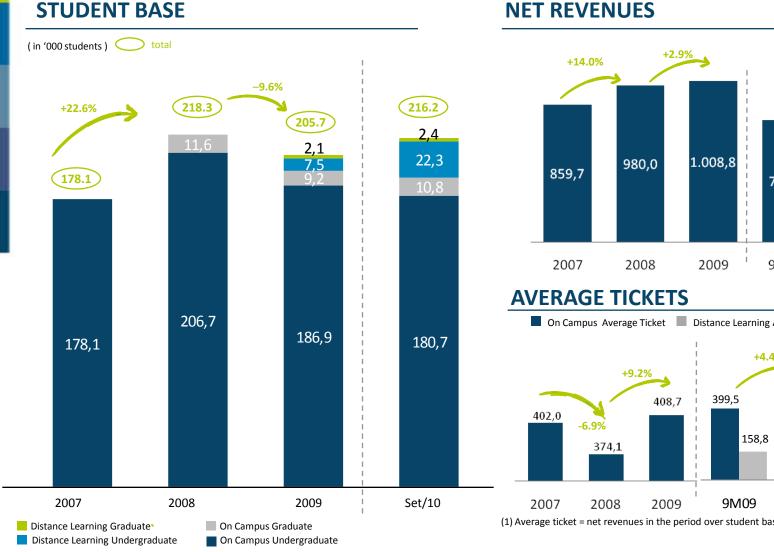
Trainee programs and accelerated meritocratic career planning in all levels

#### Culture set to groom internal talents for self-sustained growth

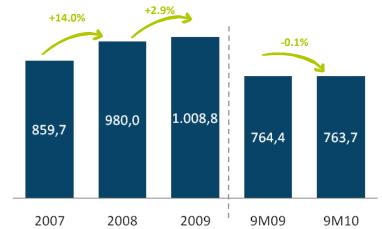
Excellence in human talents in all levels is top priority

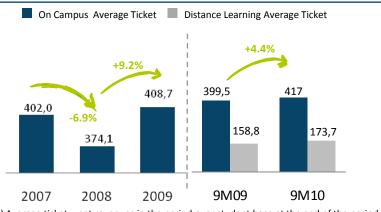
### **STUDENT BASE AND REVENUES**





#### **NET REVENUES**

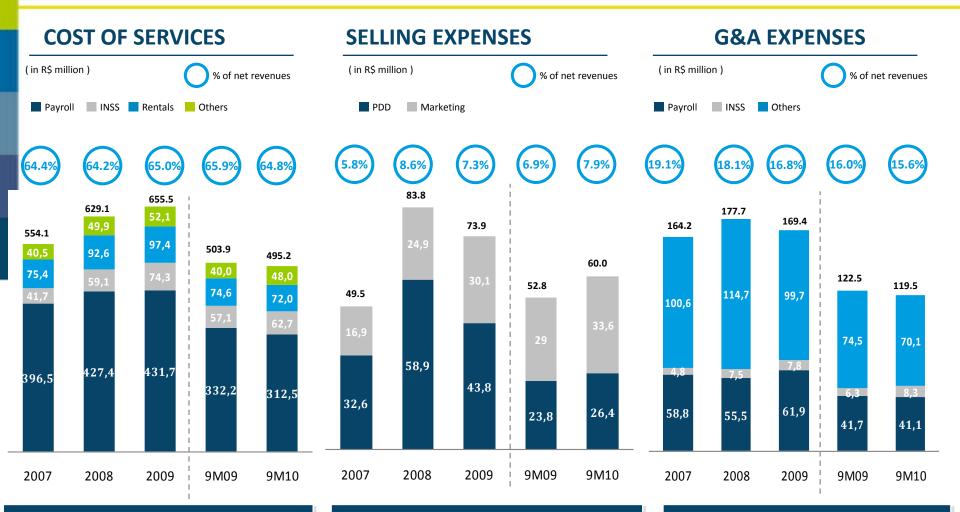




(1) Average ticket = net revenues in the period over student base at the end of the period

### **STRICT CONTROL OF COSTS AND EXPENSES**





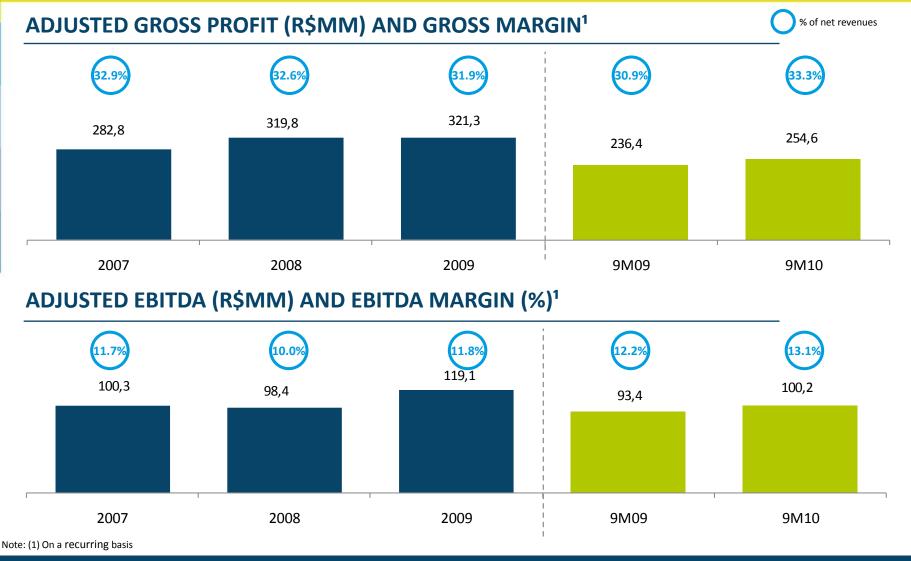
# Better management of faculty offset the step up of INSS and inflation

Benchmark delinquency in the industry Discretionary increase in marketing to advertise new academic model and FIES

Real decrease in G&A expenses – scalable model

### SIGNIFICANT ROOM FOR MARGIN EXPANSION

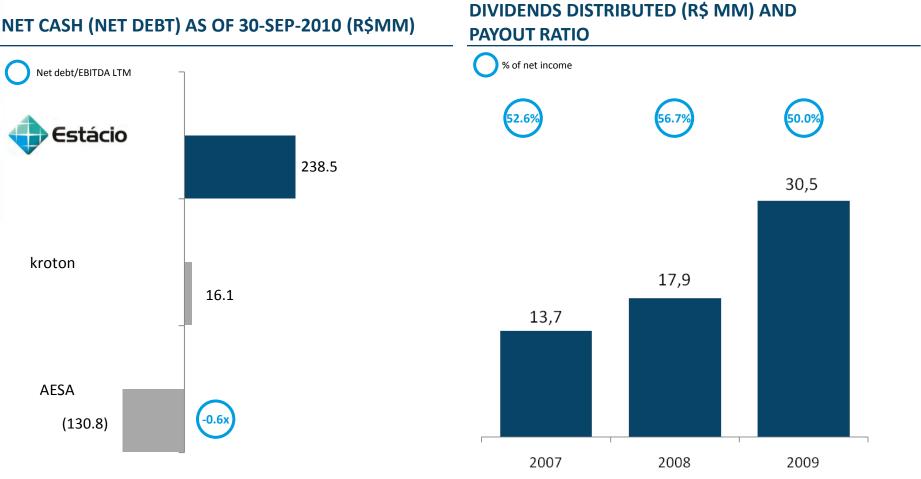




Student base growth and efficiency gains will leverage margin expansion

### **SOLID CASH POSITION**





#### NET CASH (NET DEBT) AS OF 30-SEP-2010 (R\$MM)

### **UNIQUELY POSITIONED IN A HIGH GROWTH MARKET**







Management culture drives self sustained business model and long term growth

Estácio

### **IR CONTACTS**



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