# SELL SIDE VISIT

YDUQS

# Student Ecosystem















Over the last few years, the evolution of our students' learning solutions ecosystem has provided scale growth with experience and engagement as differentials.

With the intensive use of technology and the reformulation of the teaching model, we transformed how our students study, focusing on boosting their life and career project.











### Our digital education has undergone major changes and reached a new level



**Beginning of the** distance learning



- 100% digital and satellite transmission
- Greater need for space and cost at the units
- Q Little flexibility

LS

• Less scalability for expansion



Regulatory change and increase in supply





2.0 DISTANCE LEARNING

- 100% digital
- Time optimization for students
- Greater efficiency for partners
- Focus on accessibility (time, location, price)
- Virtual practical classes



**Digital transformation** 





- Proprietary Virtual Classroom and integrated App
- Intermediate certifications
- Matrices based on skills
- Focus on workability
- Content quality (centralized production and differentiated curation)

# We have created an ecosystem that can be adapted to different futures, delivering experience to ALL our students, regardless of how they choose to study

Lower attendance

Higher attendance

	Digital	Flex	Live	Semi on-campus	On-campus
Teaching model	100% online, with content and platform designed for the most diverse devices	100% of online classes and practical activities in virtual laboratories	100% live classes. Real-time interaction with professors and classmates	70% on Digital and 30% on On-campus. Access to complete campus infrastructure	3 to 5 days a week of on-campus e activities + digital content. Full campus experience
Characteri stics	Students have the flexibility to study wherever and whenever they want to. Multiple and diversified content: videos, debates, games, podcasts, exercises, simulations	Flexibility of the digital model with practical experiences consolidating the theoretical learning	The on-campus class experience from wherever students are. Freedom to study and interact live from anywhere in the world	Freedom to choose the best way to study. Time flexibility without sacrificing the on-campus experience	On-campus networking with full campus experience: laboratories, libraries, qualified faculty with market experience
Student % base	52.3%	9.5%	0.1%	4.5%	33.6%
Number of courses	108	19	18	31	88





Successful methodology, excellent content, and an efficient model that allow us to deliver a high level of quality to everyone





### **Learning Paths**

### + ACADEMIC CONTENT

High-standard content, developed by the best professors in the market, focusing on engagement and adapted to the student's profile

### + PORTFOLIO

Expansion of the portfolio based on the modularized production of content, making the creation of new courses easier



### + METHODOLOGY

Academic paths and intermediate certifications defined aimed at developing skills

### + ASSESSMENTS AND EXERCISES

More than 500 thousand questions **curated intelligently**, supporting all stages of the learning process

### + RECOGNIZED QUALITY

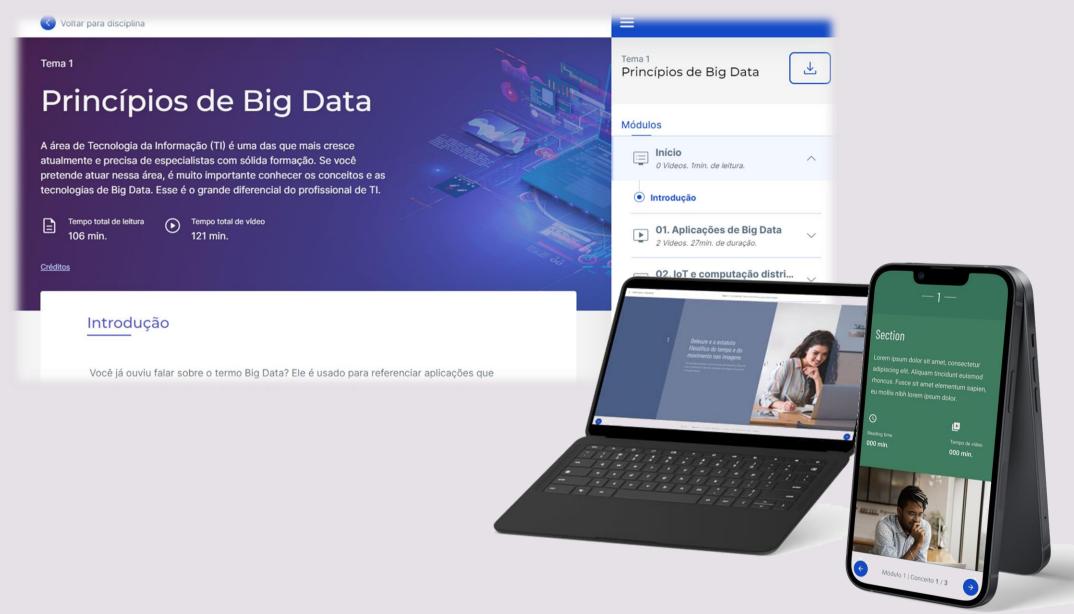
MEC (Ministry of Education) visits with attribution of grades 4 and 5 and reflection on the ENADE (National Exam of Students Performance) result





### **Learning Paths**

### Academic Content



+ 30k videos and podcasts produced

+ 1 k laboratory practical activities

- Content in modules, optimizing the updating and creation of new courses
- Varied and interactive learning elements, enhancing engagement
- +10 types of videos, such as case studies, practices, debates, problem-solving
- Involvement of the best specialists in the market in the creation

Same template for all courses



Template by field of knowledge



Template customized by student







### **Learning Paths**

### Assessments and Exercises

+ 500k

questions in a centralized bank to be used in exams, mock tests, or exercises

+ 1 million

exercises prepared by topics, allowing study by questions grouped by subject

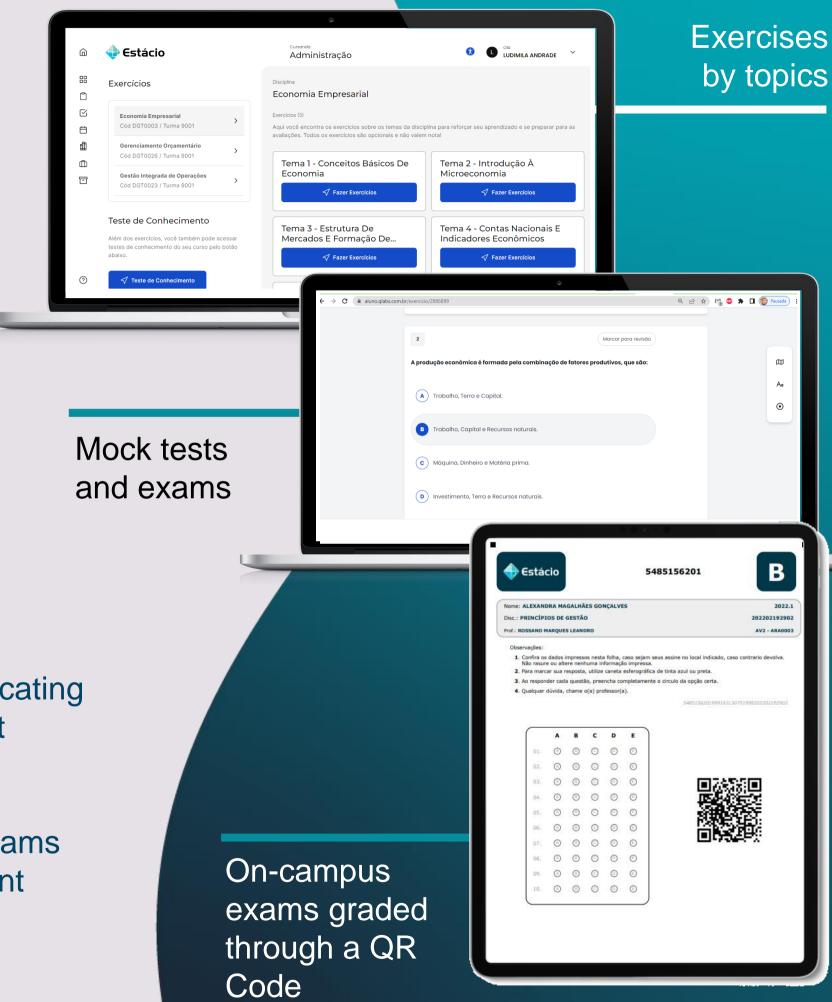
+ 5 million

exams and mock tests prepared by disciplines for all modalities

Data, innovation, and technology

Teaching customization

- Intelligent curation: Advanced data analysis indicating the difficulty and quality of the questions + student learning level (Item Response Theory)
- Immediate result: Digital exams + on-campus exams using a QR Code allow instant feedback on student performance







Mobile and web platform that guides the learning journey, integrating content, exercises, practices, assignments, and exams in a single environment



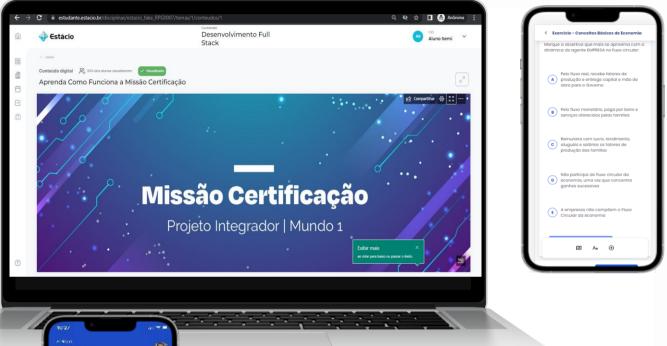


### **Digital Learning Environments**

Integrated educational platforms, bringing convenience to learning and providing a fluid and smooth journey for students

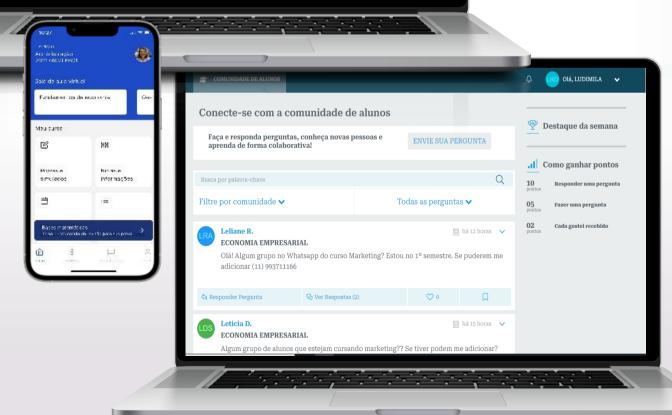
### **SAVA - Virtual Classroom**

Digital platform with all learning support features (disciplines, digital content, labs, assignments, etc.) with integrated and smooth browsing.



### **Student App**

The best and most complete application on the market, giving students access to their academic, administrative, and financial life in the palm of their hands.



### **Assessment Environment**

Exercises and mock tests organized by topics for student practice. Exams with curated and standardized questions, which allow data analysis.

### **Tutoring and Student Community**

Environment for academic communication; it offers formats such as discussion forums and private messages. Used by students and academic staff for study questions and academic support.





### **Digital Learning Environments**

In the mobile version, the best-rated app on the market



### **Access and onboarding**

Single login for multiple platforms and instructions quide for use



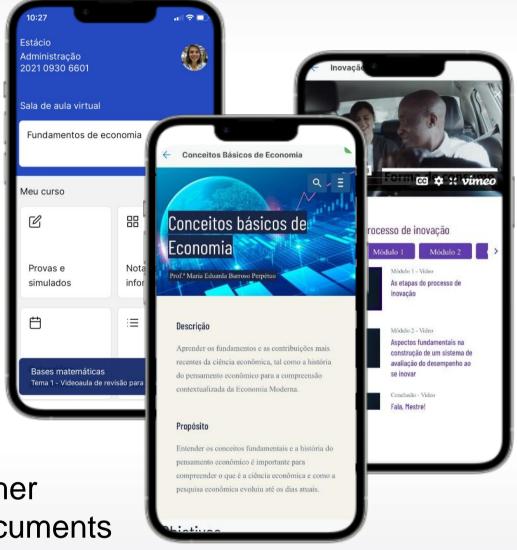
### **Content and assessment**

Access to discipline contents, exercises, mock tests, and assessments



### **History and progress**

Grades, academic records, other information, and academic documents





### **Customized communication**

Banners and notifications with more than 400 customizable filters for assertive communication with each student



### Financial

Enrollment renewal and payment of halfyearly invoices, accompanied by Estácio's negotiation program



### Requests

Opening and consultation of requests and on-campus assistance

- App with the highest rating on the market: 4.7 on the Google Play Store and 4.8 on the Apple Store
- **Q** +770 thousand active students on the App monthly
- **Q** 70% of the access to the learning platform (SAVA) is made through the App<sup>1</sup>

<sup>1</sup> "Minha Estácio" App





Acting on each student's engagement, with a relationship based on personas and the management of their progress, focusing on welcoming freshmen.





### **Student Engagement**

1

Our onboarding focuses on WELCOMING
FRESHMEN, prioritizing what is relevant for them to start studying and not feel misplaced

2

We provide support and a **HUMANIZED** relationship

with our freshmen by

means of the **Enchantment Cell** 

3

We developed a model of ENGAGEMENT BY PERSONAS based on data analytics

4

We manage
STUDENTS'
PROGRESS from the
1st access to approval
and renewal

5

We monitor and improve the delivery of CONTENT on the LEARNING PLATFORM

Opening class

Practical guide

Centralized communication

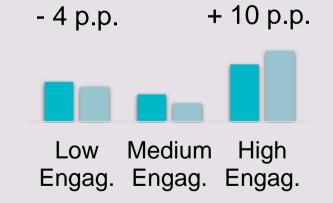
- ~ 33 thousand live students
  - + 3 p.p. access to the learning platform
- + 7 p.p. of freshman satisfaction (22,3 vs. 21,3)

Monitoring throughout the semester

Personalized scripts

+ 6 p.p. of approved students

Personalized relationships with students



**21.3 22.3** 

New learning initiatives

Academic journey behavior

+ 3 p.p. studying

+ 7 p.p. in assessment activities

~ 21 thousand students at Educathon

Engagement within the platform

Smooth digital journey

70% of accesses to the SAVA in the App



We prepare students and facilitate their access to the job market, helping them from finding their first job to those looking to start their own businesses.

of former students are working, with 76% an income increase of 53%<sup>1</sup>

15%

of students indicate that "starting their own business" is their professional goal<sup>2</sup>









<sup>&</sup>lt;sup>1</sup> 2021 employment indicator, extracted from the YDUQS Sustainability Report, encompassing all brands



<sup>&</sup>lt;sup>2</sup> Success survey carried out with Estácio On-campus and Online students



### Workability



Matrices aimed at developing market skills



Content focused on real-life cases and problem-solving



Intermediate certifications facilitating entry into the job market

We map the skills required by the market



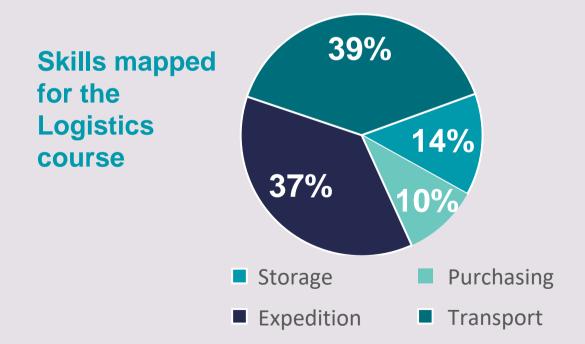
We restructured the curriculum bases and academic content for compatibility

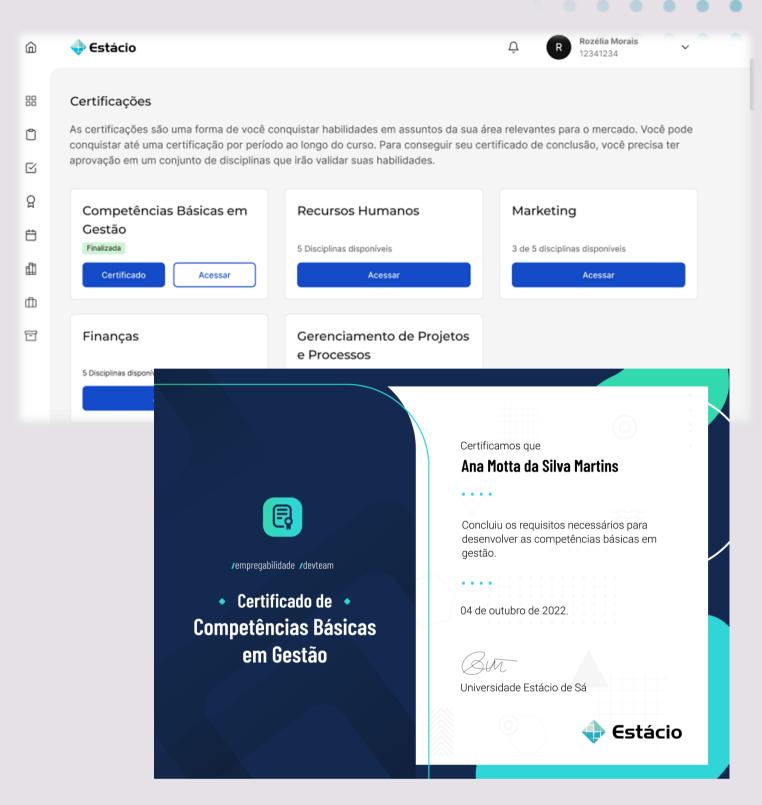


We organize skills by period connecting with the skills needed to enter the job market



We create intermediate certifications so that students can have access to the market faster





+100 courses with revised matrices

+480 intermediate certifications











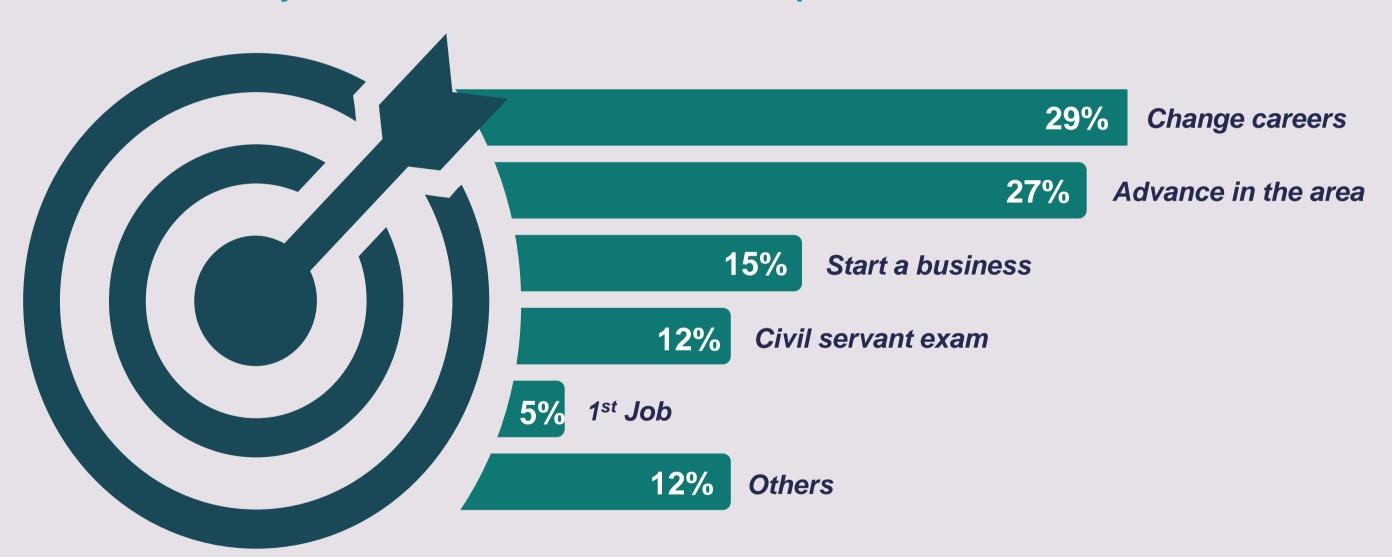




### Workability

We know the professional and personal goals of our students. We are building a new form of relationship, customized, based on the success journey of each one.

### Success survey carried out with Estácio On-campus and Online students



We act preparing students for the job market and integrate upskilling and reskilling initiatives, making each objective viable.

With personalized paths for each cluster, we add value to students, delivering what they need at the right time.





### Workability

+ 570 thousand job seats<sup>1</sup>

+ 73 thousand companies served<sup>1</sup>

+ 88 thousand mentored students<sup>1</sup>

Job seat portal, internship and trainee programs

**Exclusive and customized** recruitment processes

Virtual internship and job fair

Lives streams, lectures, career month, and entrepreneurship workshops

**Carreiras** rofissional para alunos e ex-alunos Nosso papel é te apoiar na preparação para o Mercado de Trabalho A área de Carreiras da Estácio tem como foco ajudar o aluno na conquista do seu primeiro emprego e até mesmo em uma promoção para aqueles alunos que já estão no mercado de trabalho. Conheça alguns dos Competências comportamentais Lives, palestras, webinar, Pitch Estácio e mês da Carreira. **Auto conhecimento** 

<sup>1</sup> Overview 2022 (Estácio and Wyden)



### Our ecosystem has been strengthening as a differential for the student choice

Quality of the digital content<sup>1</sup> ▲ 2.5 p.p. 22,3 vs. 21,3

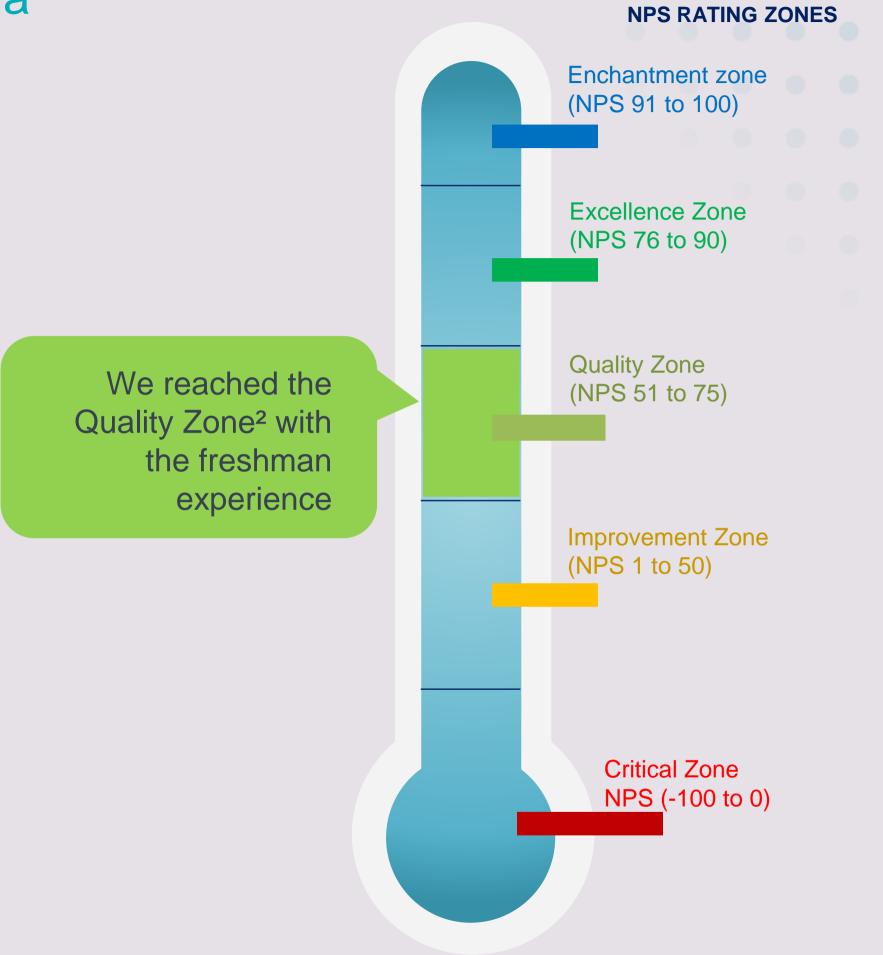
Digital infrastructure<sup>1</sup>

▲ 3.7 p.p. 22,3 vs. 21,3

Freshmen experience<sup>2</sup>

▲ 10.7 p.p. 22,3 vs. 21,3







<sup>&</sup>lt;sup>1</sup> % Estácio and Wyden Distance Learning Promoters

<sup>&</sup>lt;sup>2</sup> NPS Distance Learning Freshmen - Estácio and Wyden

### And the continuous feedback we receive is a thermometer for the quality of this delivery

### First, I would like to say that I am very flattered by all the attention you give to new students!

I have never seen such attention, assistance, support, and hospitality in other institutions!

05:50 p.m.

This is encouraging!

05:51 p.m.

I'm 26 years old. I have a technical degree in work safety and civil firefighter. But it was in the digital environment that I found myself and felt happy professionally. I started working when I was 14 years old, subject to the Consolidation of Labor Laws, but I decided to resign in 2019 and start working as a virtual assistant.

I did not imagine how many opportunities would arise on this path and how much I would find myself.

05:53 p.m.

Hi.

Good afternoon.

Thank you for your message, and I am glad it's not a chatbot.

Well, I am 58 years old, and I am very happy to start my course after a few failed attempts over the years.

### And happy to be at Estácio as well.

But I confess that I am a little afraid of not knowing how to use digital tools, even though I am in the digital lol

05:44 p.m.

Good evening! It is a great pleasure to have someone to help.

My name is Cleonice, and I'm 37 years old, married and the mother of a 10-year-old daughter.

I love to read and travel.

I've been working in the human resources area for 15 years. I've tried to acquire knowledge on other occasions, but it was always disappointing.

I joined Estácio by recommendation... and I instantly loved the first contact.

I love this HR area and the personnel department; knowledge is never too much.

I hope this will be an amazing journey full of knowledge. And let the diploma of my dreams come.

08:44 p.m.



Good evening, my name is Juan, I'm very happy with the care you are providing; my name is Eduardo, as you already know, I'm 18 years old, and I'm a volleyball and soccer player, and that's it, I'll do my best to reach my goals.

11:13 p.m.

Hello! Good morning.

11:20 a.m.

My name is Francisca Amélia; I am 40 years old, I have a degree in Pedagogy and a Master's degree in Education, and now I'm taking my second-degree course. I was even taking Languages at another institution but was very unhappy and decided to switch to Estácio.

11:21 a.m.

I am very happy with this contact. At the other institution, I was simply left out.

11:26 a.m.

# Conclusion YDUQS



High-quality and modular content

> Learning environments for the entire learning journey

> > Data analytics to engage and customize the experience

Workability as our success driver

We stand out for the excellence of our **content**, highly qualified *faculty*, and responsive, integrated, and easy-to-use digital platforms.

Our focus is to boost the **engagement** and *professional success* of our students, using data intelligence, customization of the experience, and an inseparable connection between our teaching model and *market* requirements.



# Partnership Journey Management of DL Centers







Find out below the **step-by-step** of a partnership journey!















**Evolution of the Digital Education** 

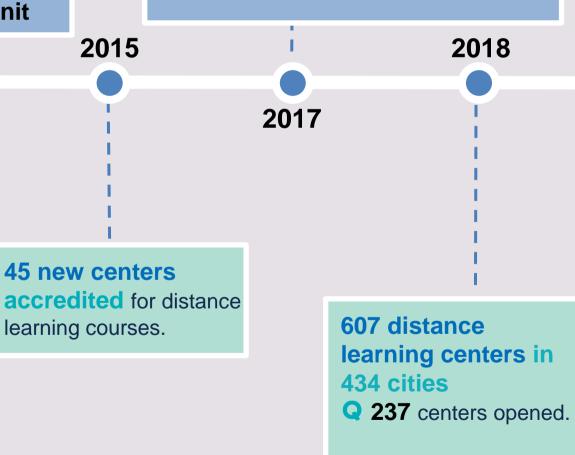
expansion

- 100% centralized teaching/learning methodology
- Beginning of growth in Digital Education with the acquisition of the Ribeirão Preto unit

2013

338 DL centers in 276 cities

- 129 centers opened.
- New regulatory framework, allowing for a faster expansion of centers.
- and easy/profitable expansion model in partner centers



933 DL centers in 677 cities

- Focus on increasing capillarity (2,500 centers by 2022).
- Personalized content and exclusive
- digital products with the creation of Ensineme
- 211 centers opened.

2,030 DL centers in 1,308 cities

Evolutions in the unit's feasibility studies with a

2022

- of focus on the partner's profitability and high satisfaction of the current network.
- 700 centers opened.

2021

2020

1,510 DL centers in 926 cities

- Expansion by means of field and centralized consultants, allowing scale gain with balanced cost (CAC).
- Q Beginning of the expansion of a new brand (Wyden).
- Q 503 centers opened

2,512 DL centers in 1,653 cities

- Expansion focused on small cities with a lean business model shared with other businesses.
- Improved and automated expansion
- process by means of new technologies.
- Q 688 centers opened.

Main milestones





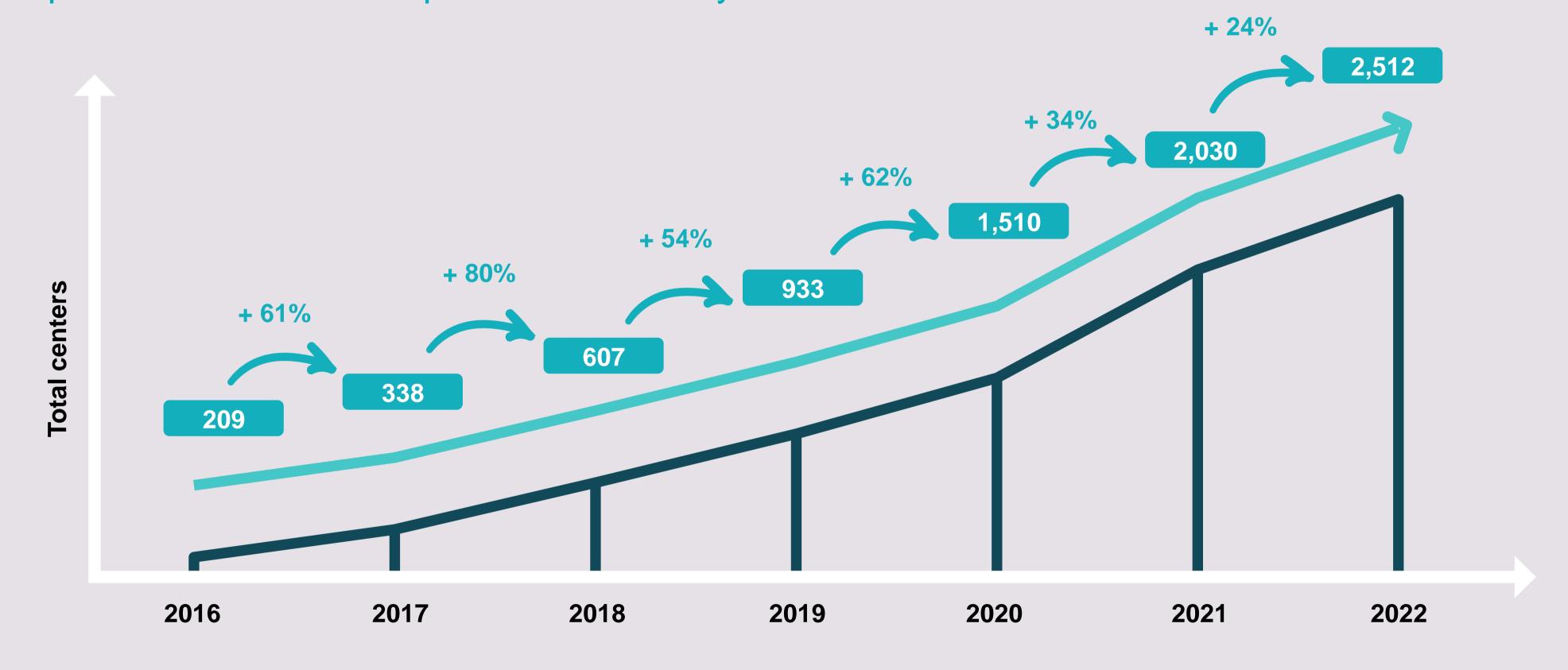






### **EXPANSION**

Even with a tough economic and competitive scenario, we were diligent in the strategy and implementation of the expansion over the years





### **EXPANSION**

# Increasing our capillarity sustainably and profitably, especially in small cities

CLUSTER	CITIES	PRESENCE %
UP TO 80K INHABITANTS	1,239	24.3%
80 TO 200K INHABITANTS	259	97.7%
200 TO 500K INHABITANTS	106	100%
OVER 500K INHABITANTS	49	100%

REGIONS		CENTERS	CITIES	STUDENT BASE
	NORTH	234	156	29 thousand
	NORTHEAST	762	586	94 thousand
	MIDWEST	236	135	45 thousand
	SOUTHEAST	968	543	223 tho
	SOUTH	312	233	39 thousand
TOTAL  Data: Dec/22 closing		2,512	1,653	430 thousand



Southeast Region - Student base by State				
State	Number of students			
Rio de Janeiro	115 thousand			
São Paulo	61 thousand			
Minas Gerais	37 thousand			
Espírito Santo	10 thousand			



### 1. PROSPECTING FOR PARTNERS

Carefully analyzing the potential of each area and maintaining the business attractiveness for old and new partners of the network

### **EXPANSION FEASIBILITY STUDY**

Analysis of the area's potential and expansion feasibility through geomarketing tools.

### **INDICATION OF THE REGION**

Priority in the indication of the partner for the area.

### LARGE ACCOUNTS PARTNERS

Offer made to relevant partners and good operators.

### **HUMANIZED PROSPECTING**

Local consultants and a centralized consultant in contact with partners of the network and/or lead found.

### **AUTOMATED PROSPECTING**

In the event of a lack of interest from the network partner, automatic prospecting starts with no human interaction.

### **HIGH-PERFORMANCE PARTNERS**

Partners with higher performance and closer to the area.

### FEASIBILITY STUDY

DRE (income statement) simulation and detailed business presentation.

### **LEGAL FEASIBILITY**

Prior analysis of the documents, infrastructure, and other compliance items for the partnership. After approval, provision of the contract for 100% digital signature.

START OF THE IMPLEMENTATION PROCESS.

YDUQS

### With simplified structure models, easy to be implemented, and adapted to the reality of each area

### P UNIT: 40–50 m<sup>2</sup>

**UP TO 80 THOUSAND INHABITANTS** 



**IMPLEMENTATION COST:** 

R\$5,000 - 10,000

(SHARED OPERATION)

- 1 Entrance hall
- 2 Computer lab
- 3 Multipurpose room (exams/coordination)
- 4 Accessible restrooms

### M UNIT: 60-80 m<sup>2</sup>

> 80 THOUSAND AND ≤ 500 THOUSAND **INHABITANTS** 



ACESSO PRINCIPAL

**IMPLEMENTATION COST:** 

R\$ 13,000–17,000

(SHARED OPERATION)

R\$ 65,000-100,000

(DEDICATED OPERATION)

- 1 Entrance hall
- 4 Coordination
- 2 Computer lab
- 5 Accessible restroom
- 3 Multipurpose room (exams/admission test)

### G UNIT: 110–130 m<sup>2</sup>

**OVER 500 THOUSAND INHABITANTS** 



ACESSO PRINCIPAL

### **IMPLEMENTATION COST:**

R\$ 90,000–138,000

(DEDICATED OPERATION)

- 1 Entrance hall
- 2 Computer lab
- 3 Multipurpose room (exams/admission test)
- 4 Coordination
- 5 Accessible restroom













### And with transparency throughout the journey until the unit is operating



### **BE A PARTNER**

Used by the consultant at the first meeting to present the business model and commercial conditions.



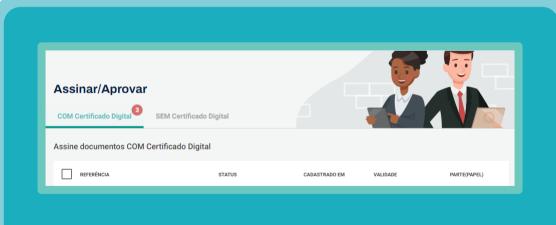
### **OPERATION GUIDE**

Detailed presentation of the business model and the roles and responsibilities of the unit.



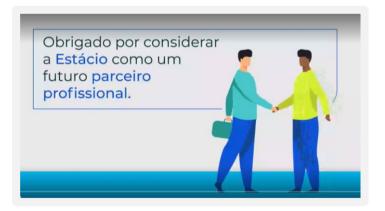
### **EXPANSION HANDBOOK**

Detailed presentation of the entire expansion process until the execution of the partnership contract.



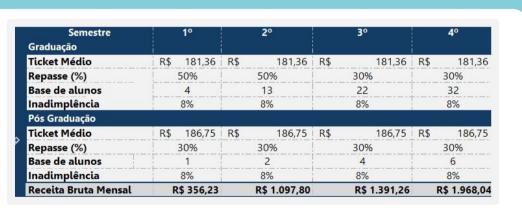
### **EXECUTION OF THE CONTRACT**

Digital platform where the execution process and delivery of documents are carried out.



### **IMPLEMENTATION VIDEO**

Anticipation to the partner of all flows and processes that the partner will face in the next stage.



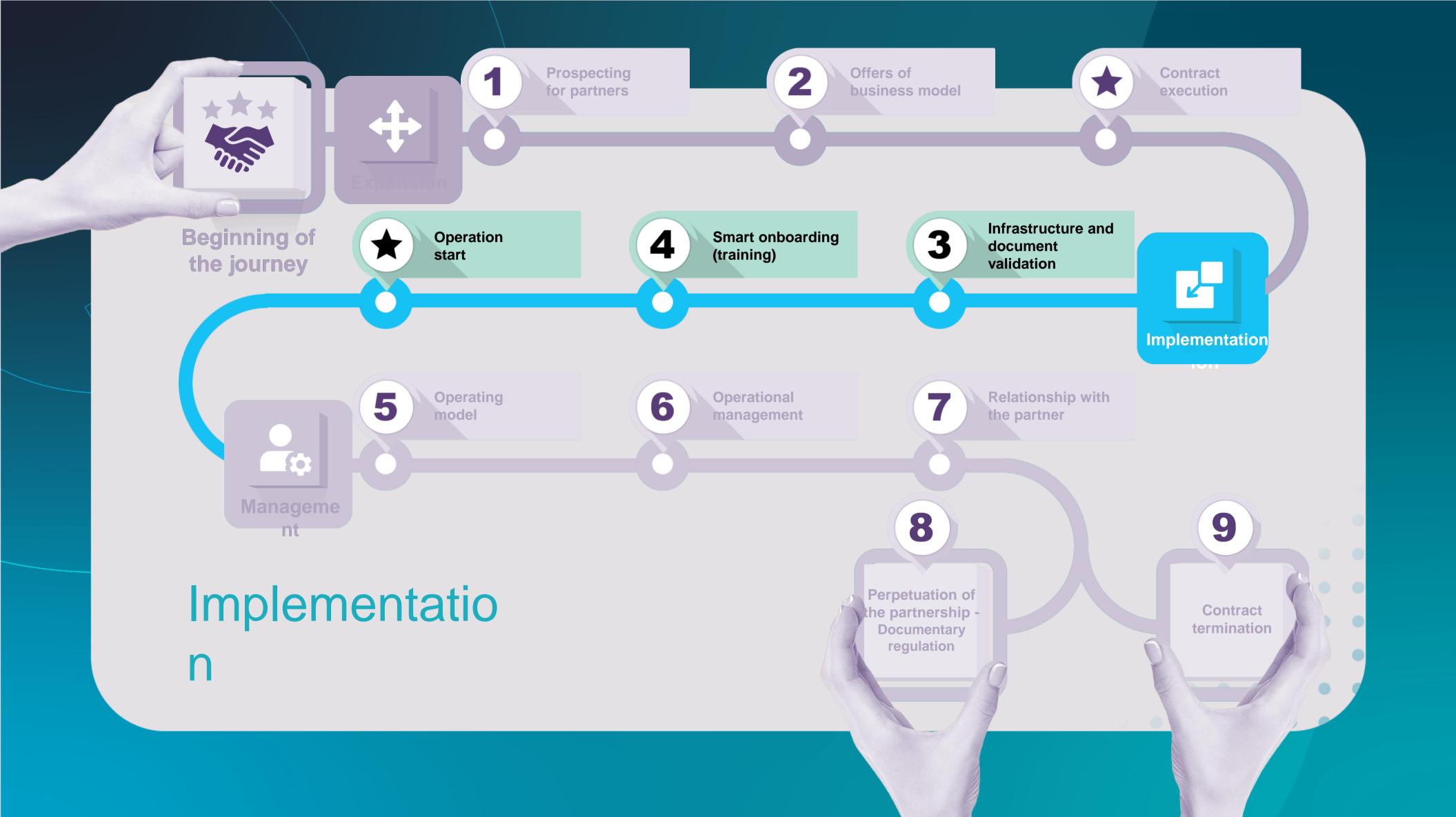
### **EXAMPLE OF DRE (income statement)**

Average ticket: ~R\$180 Initial investment: R\$ ~8,000

Cluster: 0 to 80 thousand inhabitants Break-even:

12 months





4. SMART ONBOARDING (TRAINING)

### With synchronous and asynchronous learning and training content

### INITIAL OPERATIONS COURSE FOR DISTANCE LEARNING CENTERS

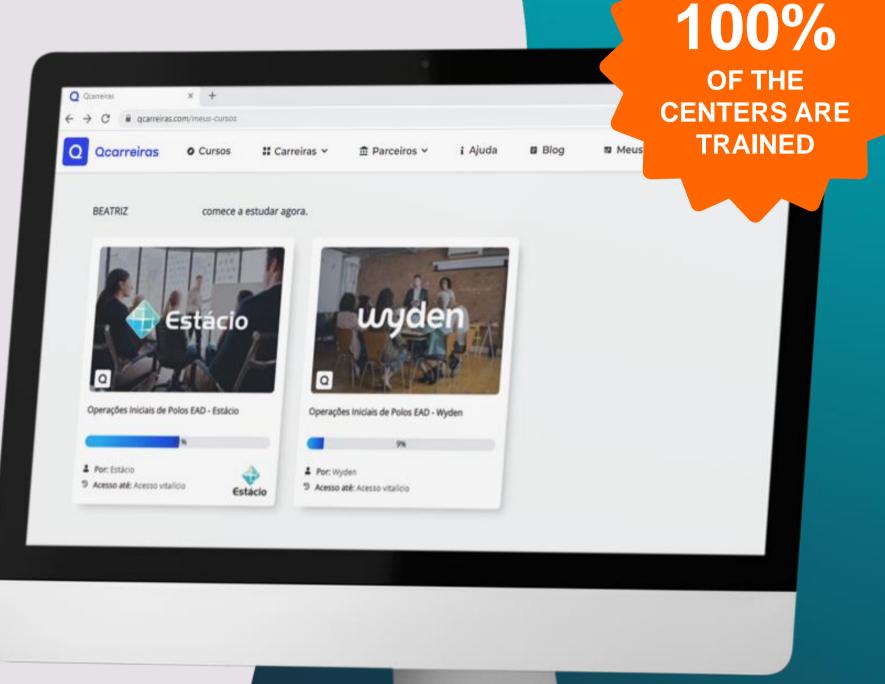
100% online course showing the systems and processes step-by-step, explaining roles and responsibilities, financial management, recruitment, candidate journey, and freshman student journey.

### **WEEKLY LIVE MEETINGS**

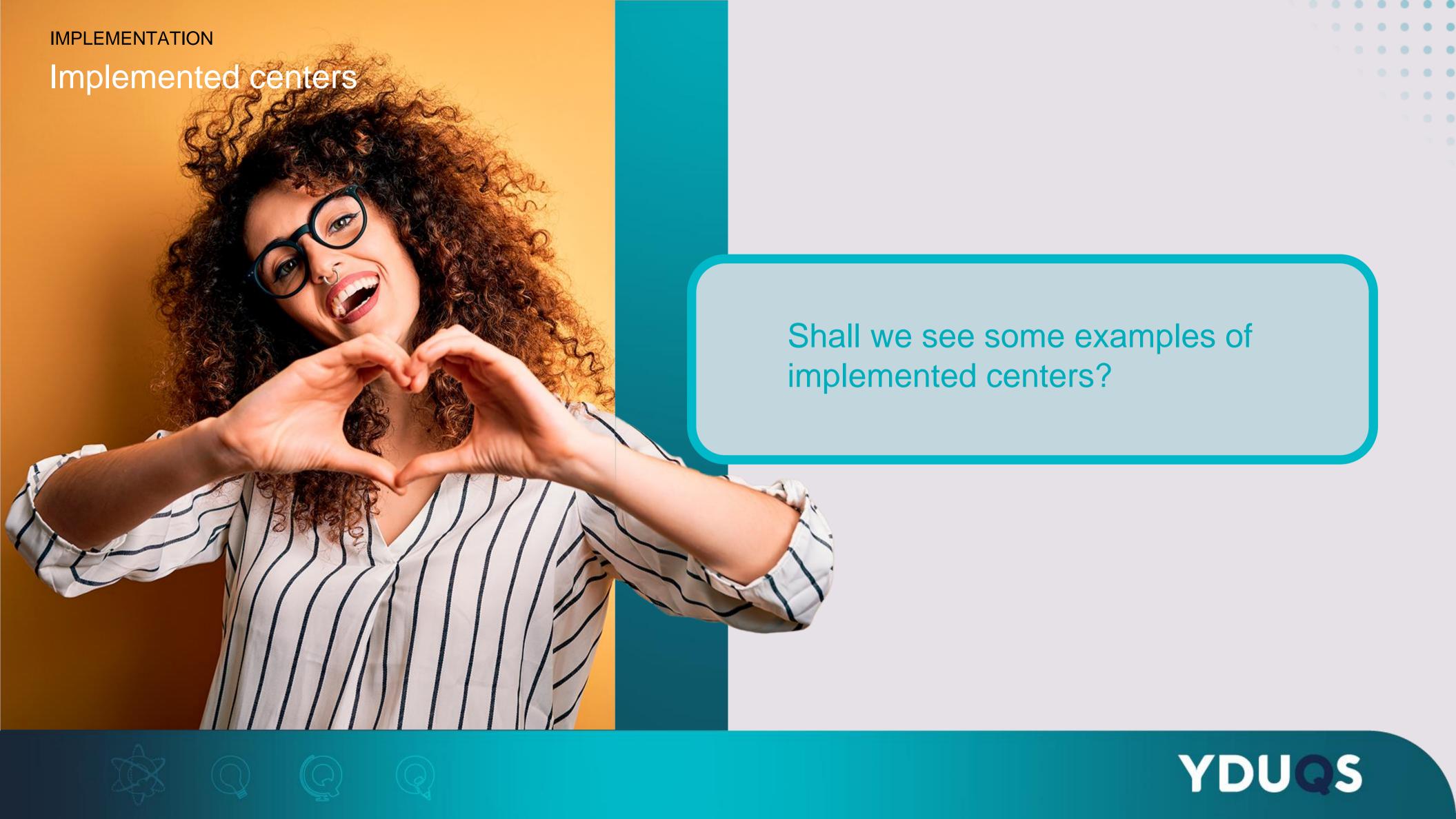
Forum for questions dedicated to the Initial Operations Course, in addition to live streams and training sessions to reinforce relevant topics during the week.

### **COMMUNICATION METHOD**

Email and text message exchanges designed to alert about implementation stages and to share good practices, recruitment actions, invitations to live meetings, etc.







### Implemented centers





Name of the Unit:

CENTRO CONCEIÇÃO DO ARAGUAIA UNIT – PA

Population: 48,115

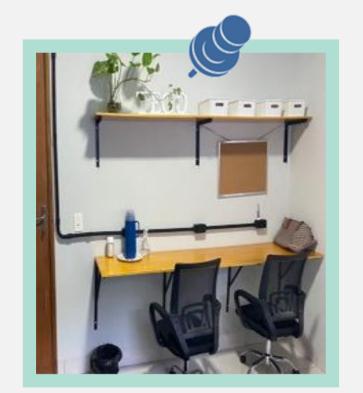
**GDP per capita:** R\$ 12,955.95

P Unit - Shared

BEFORE







**AFTER** 

















Name of the Unit:

CENTRO TOLEDO UNIT - PR

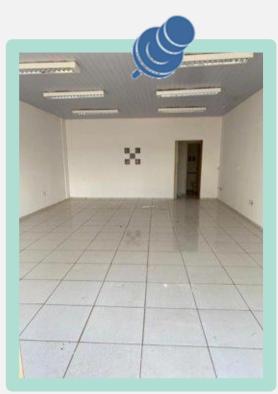
Population: 144,601

**GDP per capita:** R\$ 47,553.44

M Unit (dedicated)

BEFORE





**AFTER** 

















Name of the Unit:

DOWNTOWN BARRA DA TIJUCA UNIT - RJ

**Population:** 6,775,561

**GDP per capita:** R\$ 40,094.40

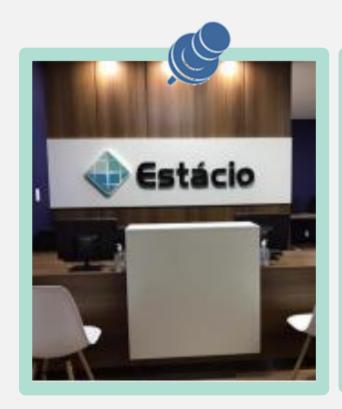
**G Unit (Dedicated)** 

BEFORE





**AFTER** 





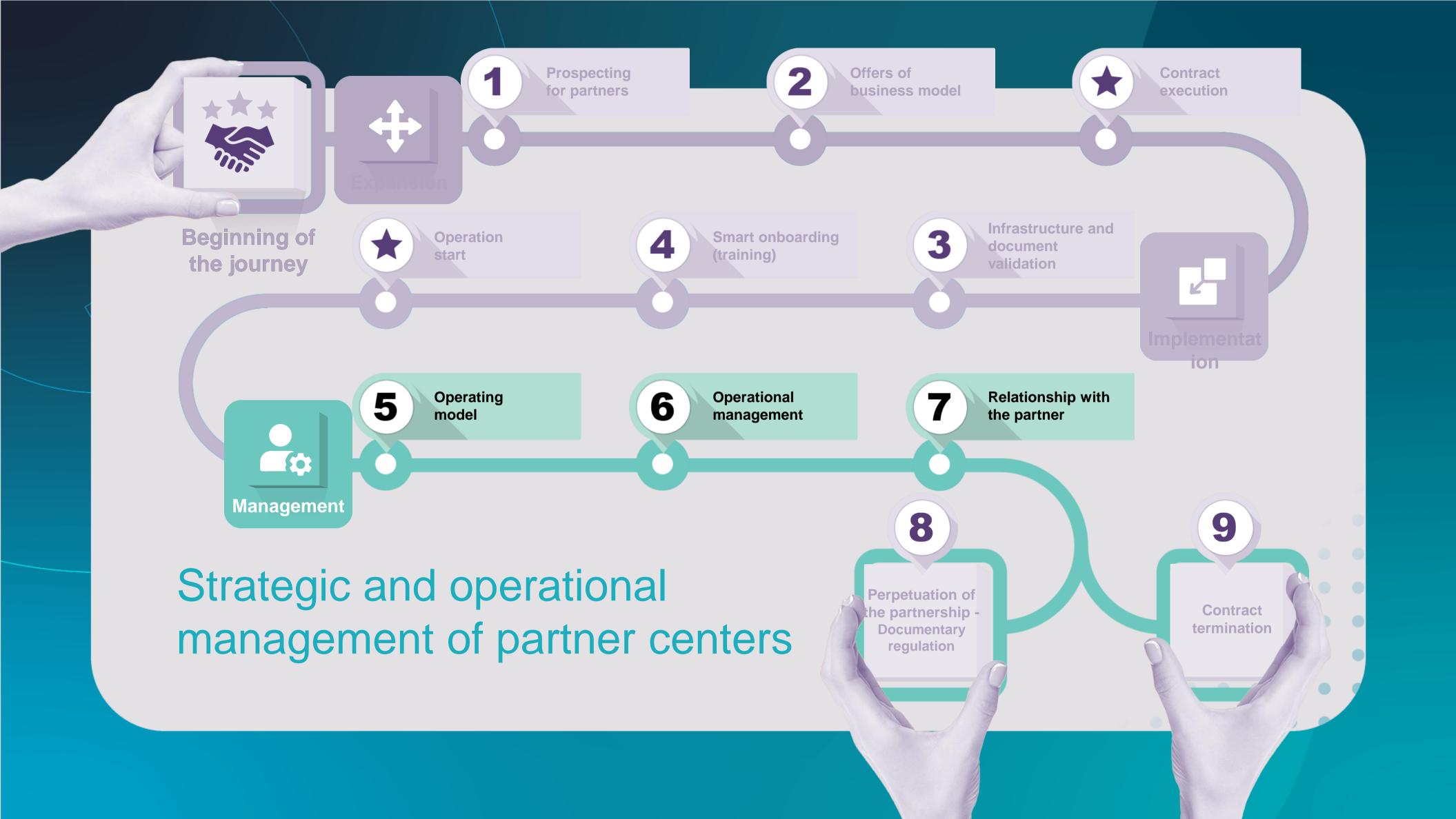












With the expectations aligned in the previous stages, the main role of the unit is to carry out local activities to recruit and retain students

Teaching and learning methodology operated 100% centralized, reinforcing an easy operation and our commitment to teaching quality.

The Unit is responsible for carrying out **local activities**, **complementary to those carried out centrally**, in a more optimized (cost) and/or personalized (local service) manner, divided into four main pillars.









And, to ensure effective management, we divide the operation into portfolios according to the number of students and the size of the city.

### Regionalized structure

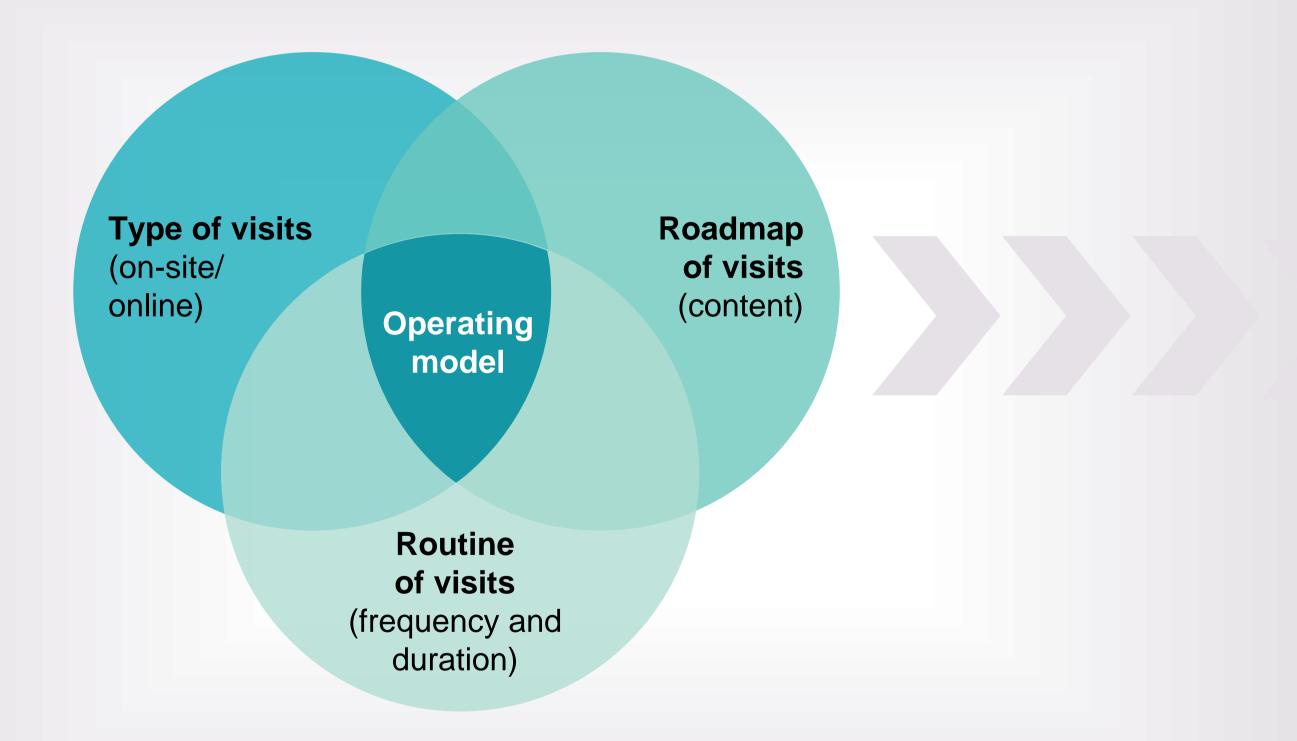






### 5. OPERATING MODEL

By means of specialized operating models, with well-defined followup routines with the partners



Follow-up routine

First, we clustered our partner base by relevance and market potential.

### Management customization

### Clustering

Clustering of the centers portfolio by area size and student base



# **Segmentation** of centers

Segmentation by algorithm based on engagement and performance

Definition of needs and roadmaps



# **Operating** model

Model used to define how the unit should be operated

Execution of the operation team

Definition of the frequency and type (on-site or online)







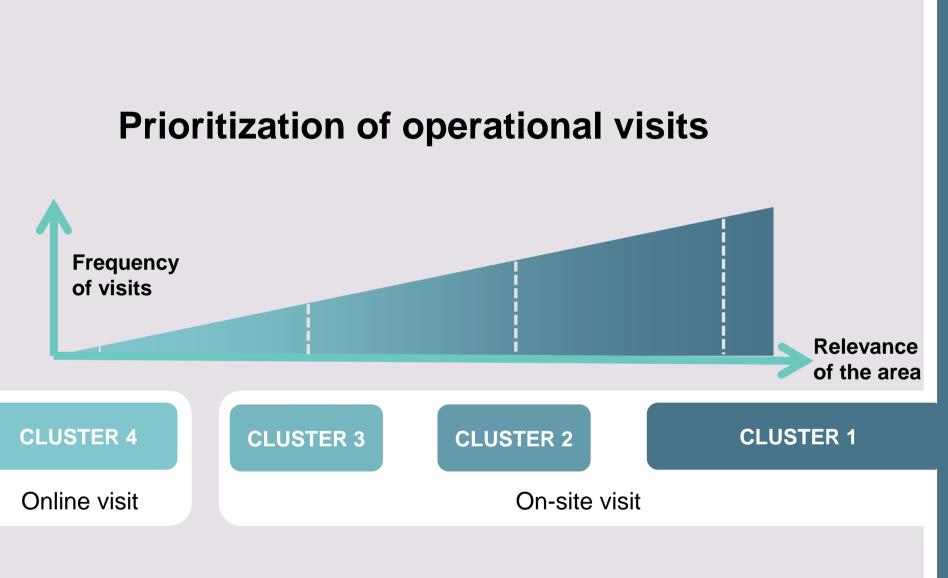




### 5. OPERATING MODEL

We divided the centers into four different clusters, based on the size of the area and the student base, which generate visit routines according to the potential









### 5. OPERATING MODEL

After understanding the network by potential demand and relevance of the area, we segmented the needs of the centers using an Al algorithm

### Unit profile specialization

### Clustering

Clustering of the centers portfolio by area size and student base



# Segmentation of units

Segmentation by algorithm based on engagement and performance

Definition of needs and roadmaps



# Operating model

Model used to define how the unit should be operated

Execution of the operation team

Definition of the frequency and type (on-site or online)











# With the result of the segmentation, we classified the centers into four different operational personas

Higher Partner segmentation\* Lower

Maturity level and operational performance

### **Self-Management**

### Focus of the approach:

- Strategic IssuesProfitability and action
- o plan

### Middle management

### Focus of the approach:

- Strategic and operational issues
- Profitability and action plan
- Operational instructions

### **Dependent**

### Focus of the approach:

- Strategic Issues
- Operational recovery of the partner
- Training
- Engagement
- Action plan

# **Compromised** operation

### Focus of the approach:

Indication for contract termination analysis



<sup>\*</sup> New centers do not enter the Unit Segmentation process as they have a specific start-up operational roadmap

# Generating different types of action roadmaps, adjusted to the reality and moment of each business

### Management pillars

### Unit profile specialization

### Clustering

Clustering of the centers portfolio by area size and student base



# **Segmentation**of units

Segmentation by algorithm based on engagement and performance

Definition of needs and roadmaps



# **Operating** model

Model used to define how the unit should be operated

Execution of the operation team

Definition of the frequency and type (on-site or online)





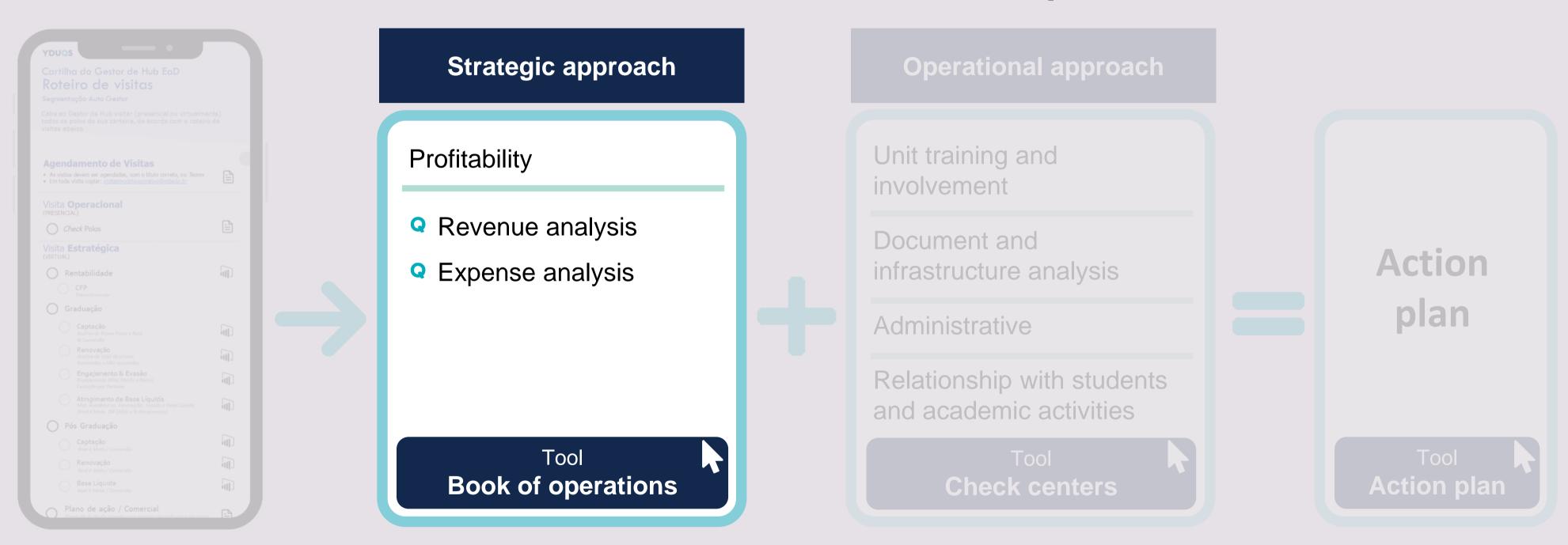






With managers and management routines clearly defined, we divided the visit roadmap into a strategic and operational approach

### Structure of the Visit Roadmap





Visit roadmap

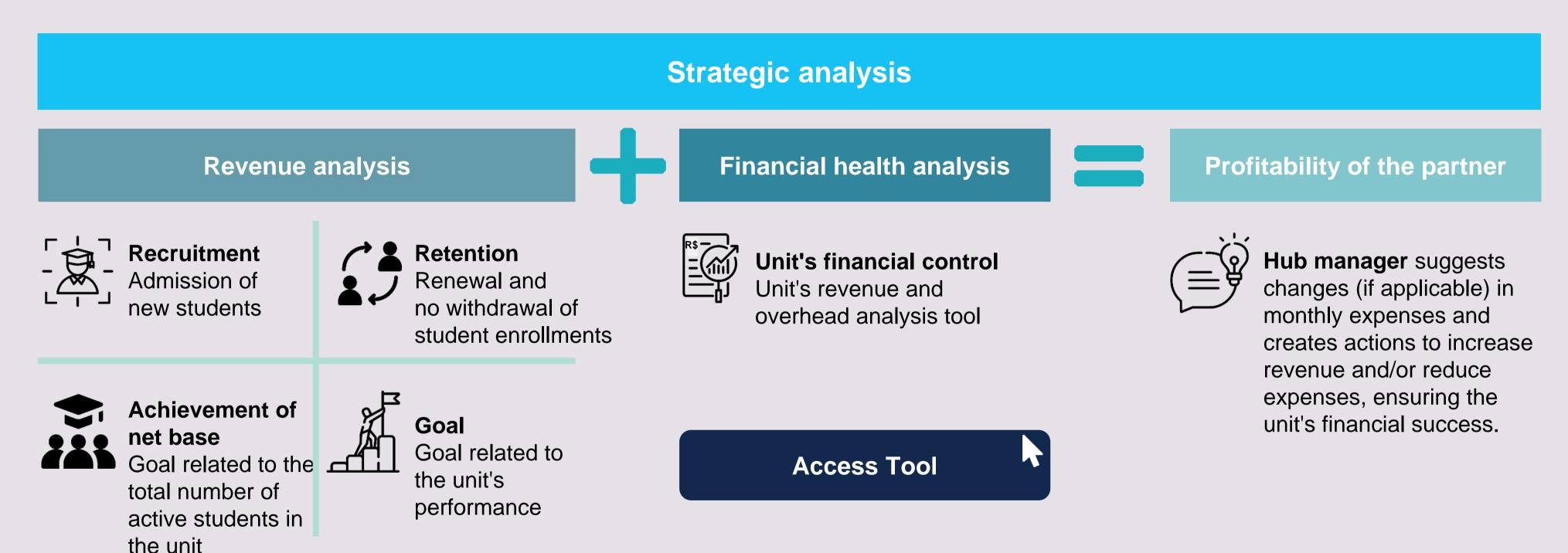








Strategic analysis consists of evaluating the profitability and performance indicators of the unit, focusing on the partner's financial health

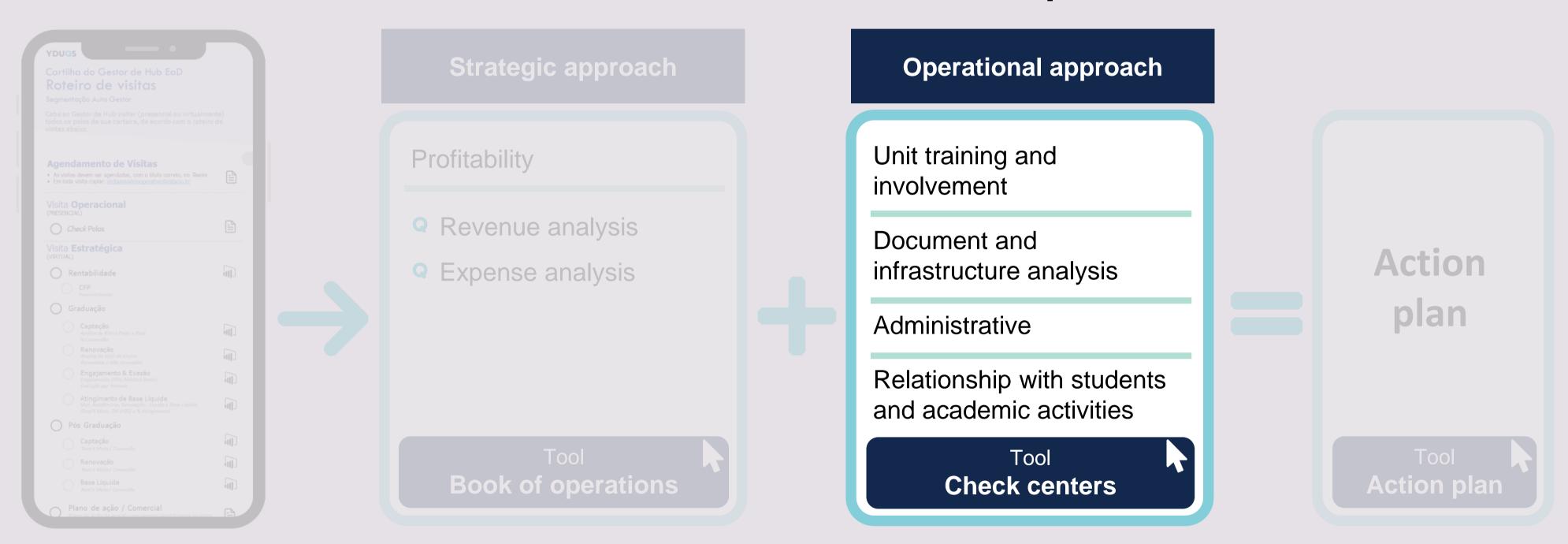


In strategic consulting, the issues discussed include: Is my financial result more affected by income or expenses? What are the opportunities? How do similar centers behave?



In parallel, we also carry out actions aimed at the unit's engagement and operation, allowing alignment in the execution

### Structure of the Visit Roadmap

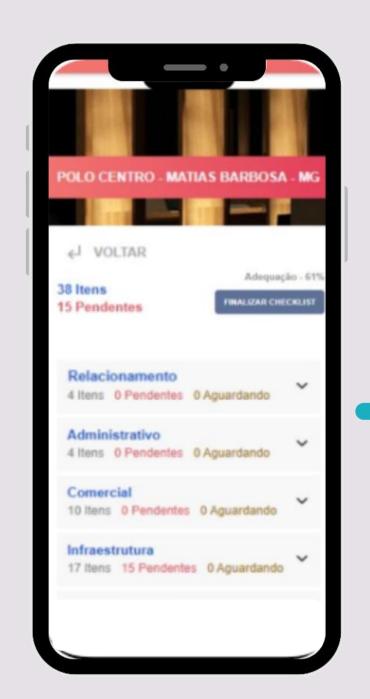








# Operational analysis assesses issues ranging from partner engagement with the institution to ensuring document and infrastructure compliance



**Check centers** 

### **Operational analysis**



### **Unit training and involvement**

Incentive to carry out training, adhesion to the consumption of information (communications), and participation in live streaming.



### Student relationship activities

Analysis focused on activities of student relationship, engagement, opening class, graduation ceremony, among others.



## **Document and infrastructure analysis**

Analysis of the availability of mandatory documents, as well as the conditions of the physical structure and accessibility of the unit.



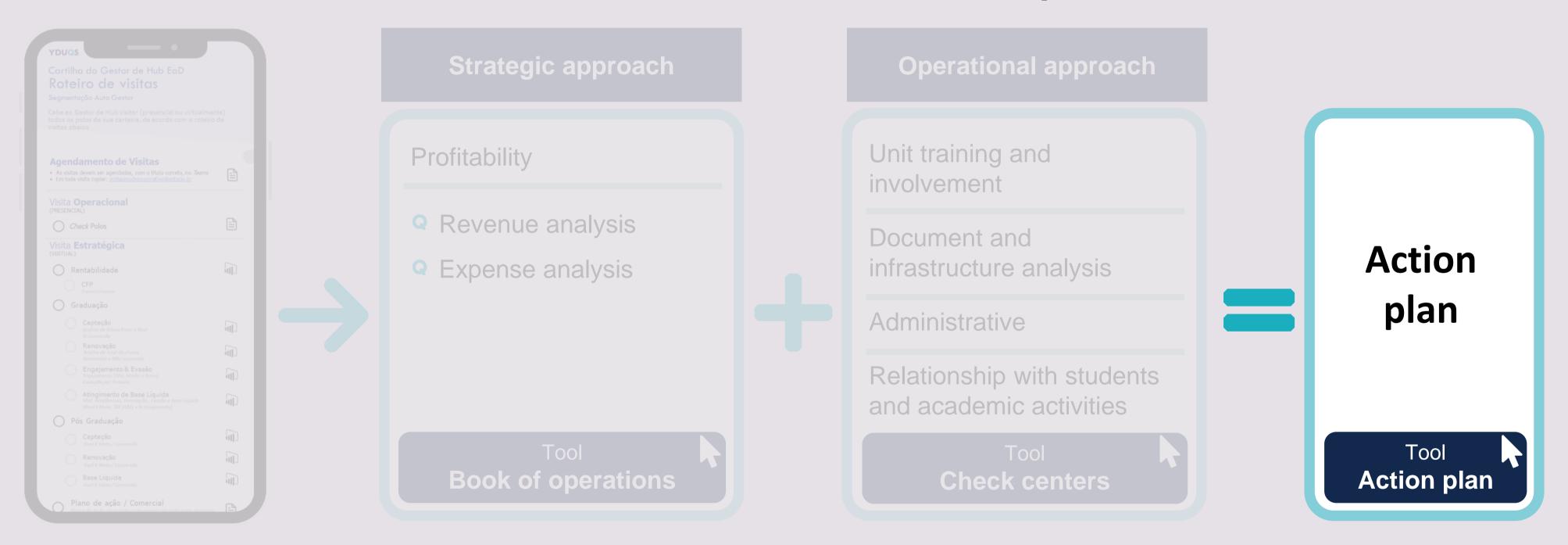
### **Administrative activities**

Analysis focused on the performance of relationship activities with the corporate area and good operational practices.



The outcome of the visit is a solid action plan to redirect the unit's financial and operational strategy

### Structure of the Visit Roadmap







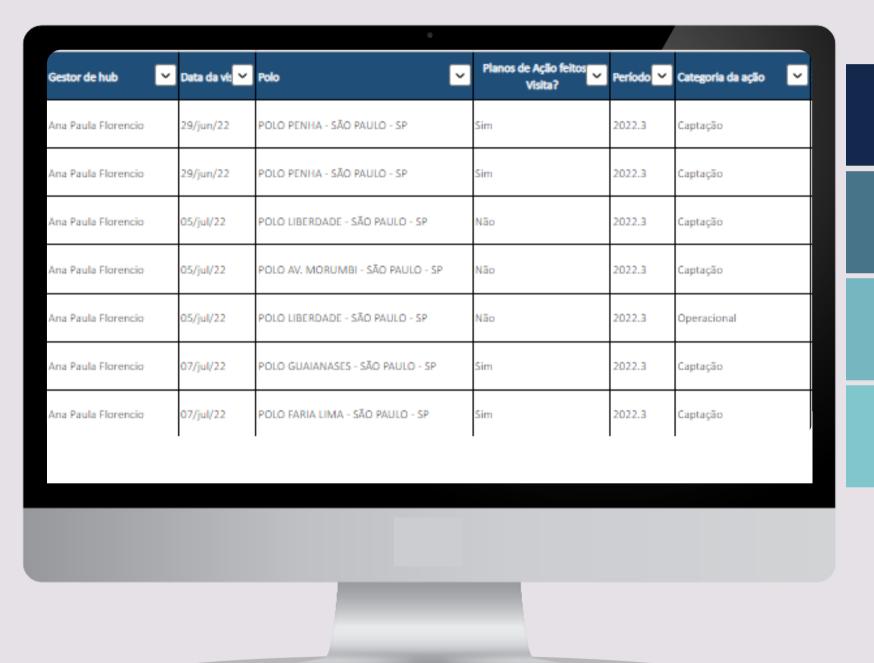








Unfolding in micro-actions and deadlines aligned with the partner at the time of the visit, the performance of which is monitored by the hub manager



**Profitability of the unit** 

Business plan and funnel work

Student engagement & renewal

Adjustments to documents and infrastructure



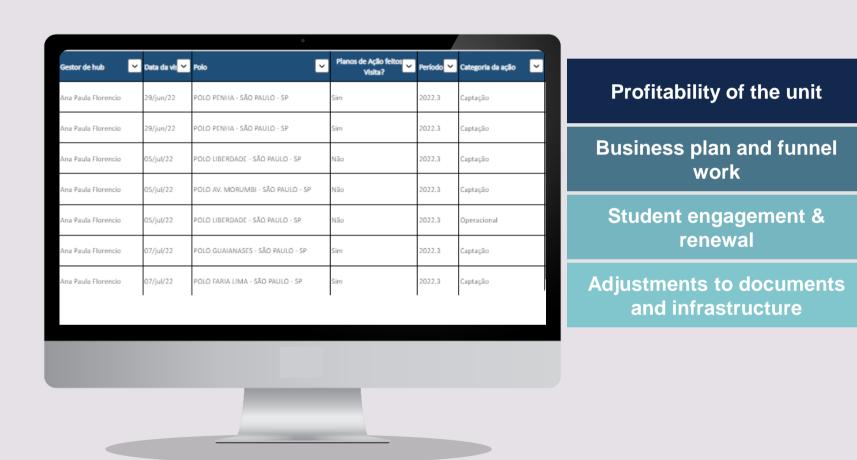








Unfolding in micro-actions and deadlines aligned with the partner at the time of the visit, the performance of which is monitored by the hub manager





\*Negative values = expenses lower than the reference/Positive values = expenses higher than the reference



Unfolding in micro-actions and deadlines aligned with the partner at the time of the visit, the performance of which is monitored by the hub manager

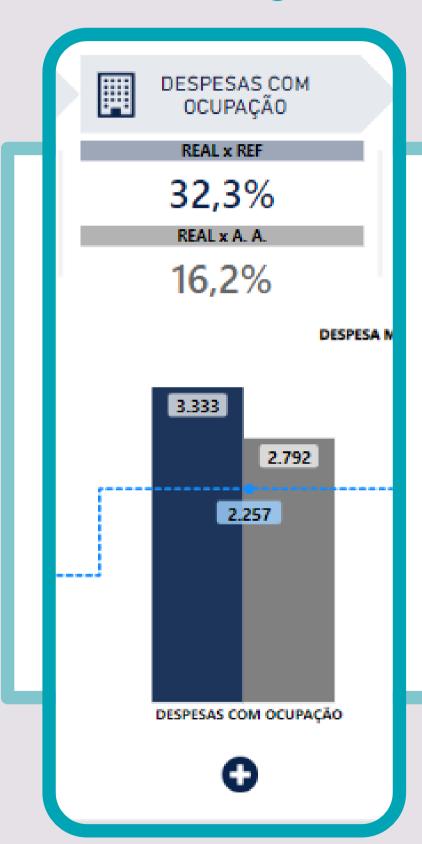


Profitability of the unit

Business plan and funnel work

Student engagement & renewal

Adjustments to documents and infrastructure





### **Expense analysis**

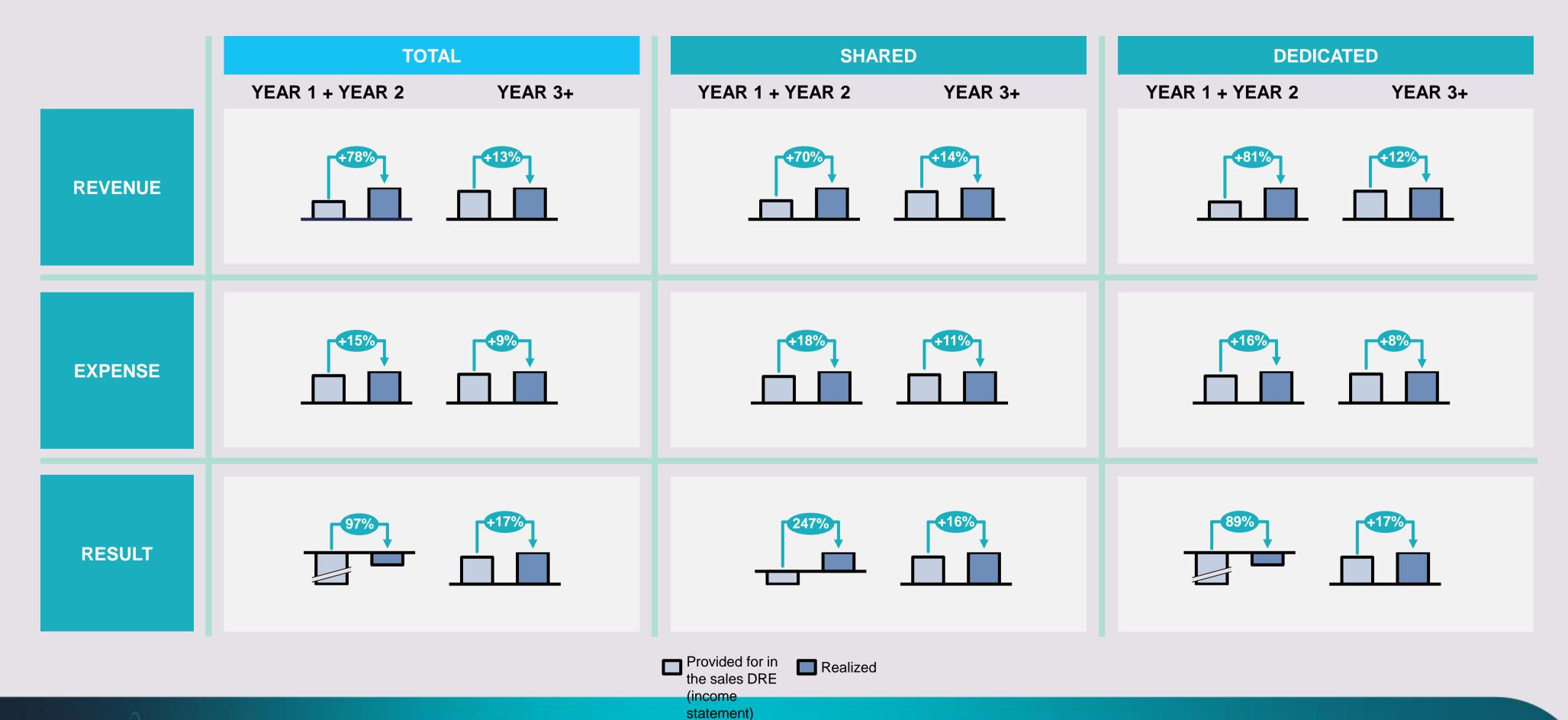
Expenses with occupancy above the reference



### **Action plan**

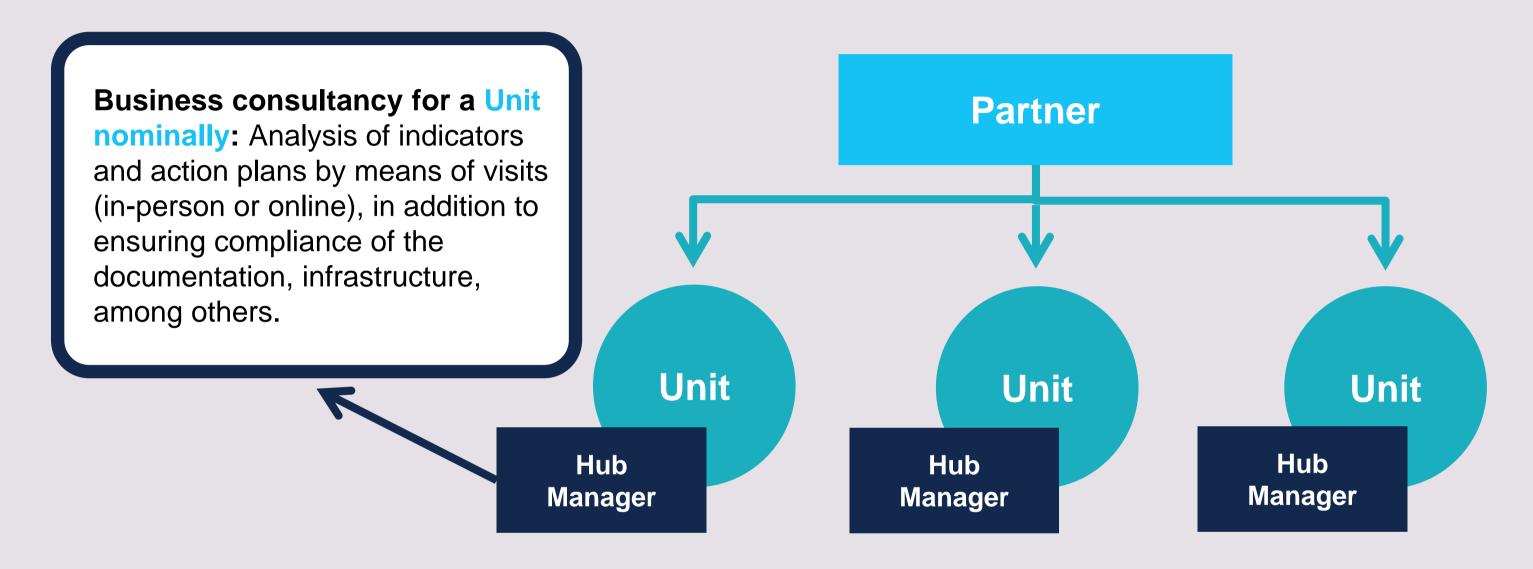
- Rent renegotiation
- Unit size versus student base analysisChanging the unit's address to reduce
- rent expenses

### Ensuring a profitable and sustainable operation

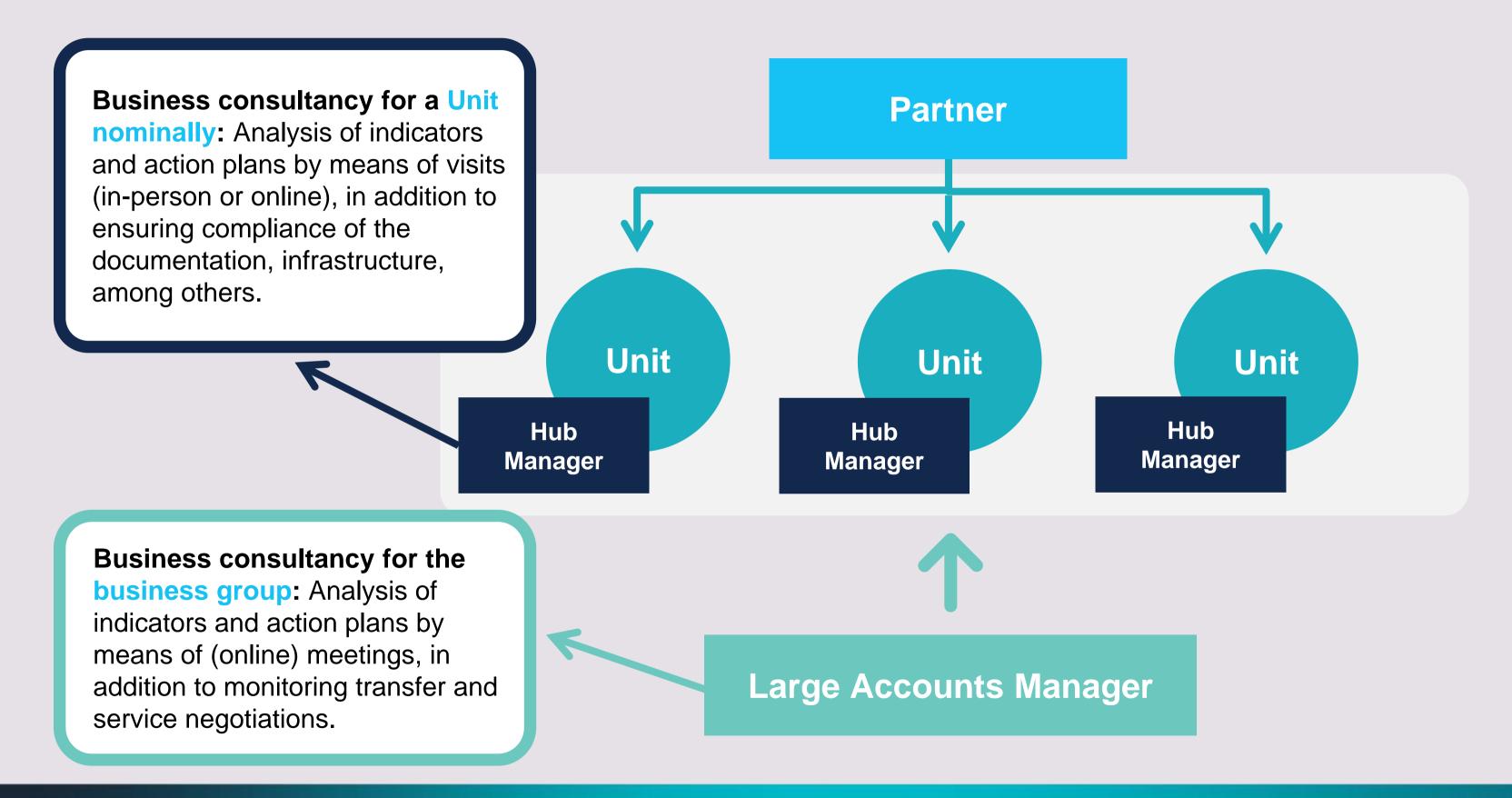




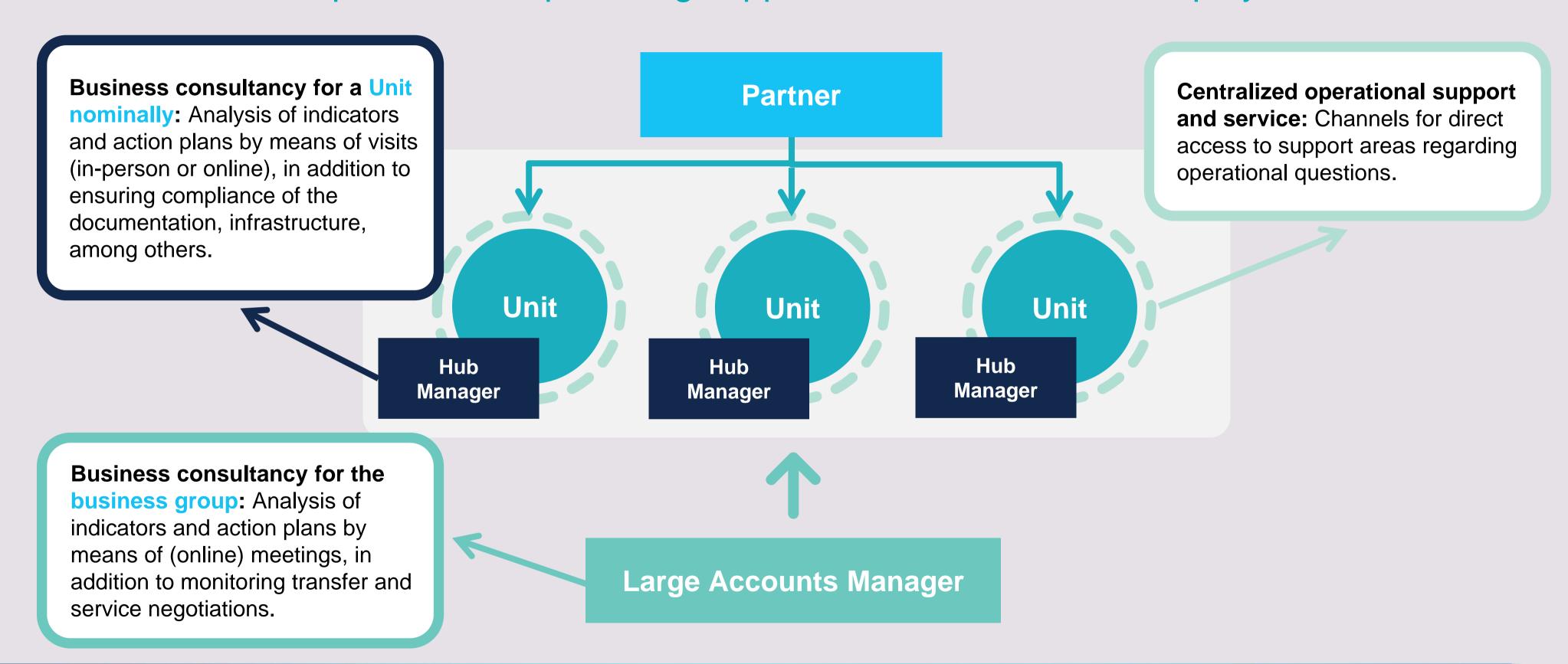
### In order to carry out the operation, we have a specialized team offering strategic support to the partners



In addition to individualized guidance given to the unit by the hub manager, we offer premium support for partners that have more representativeness.



And for day-to-day operational questions, we have self-service technologies, in addition to a centralized area specialized in providing support to the unit and the employees



The main advantages of our business model are linked to the product and operation based on profitability and performance management.

### **Teaching and operation**



Simplified infrastructure with a low initial investment





Management of the centers' profitability



Centralized academic activities



Performance-based compensation



**Quality education** 



Tools for managing and supporting the unit



### 7. RELATIONSHIP WITH THE PARTNER

Therefore, ensuring not only the financial profitability of the business but also a high level of satisfaction/loyalty of the partners with YDUQS





### Strength of the brand

"Strong brand, engaged team, serious company, average profitability according to the market...'

### **Course quality**



"Quality of the courses, great platform, national brand recognition, many courses available for the unit business, among other things."

### Partnership model



"Because it is an **excellent**☆ partnership, and, after opening

☆ five centers, I gained experience

for each necessary step."

"Very complete partnership; they are always willing to answer our questions and help us."



"Bureaucratic and infrastructure requirements that take a lot of time for the

### Goa

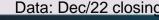


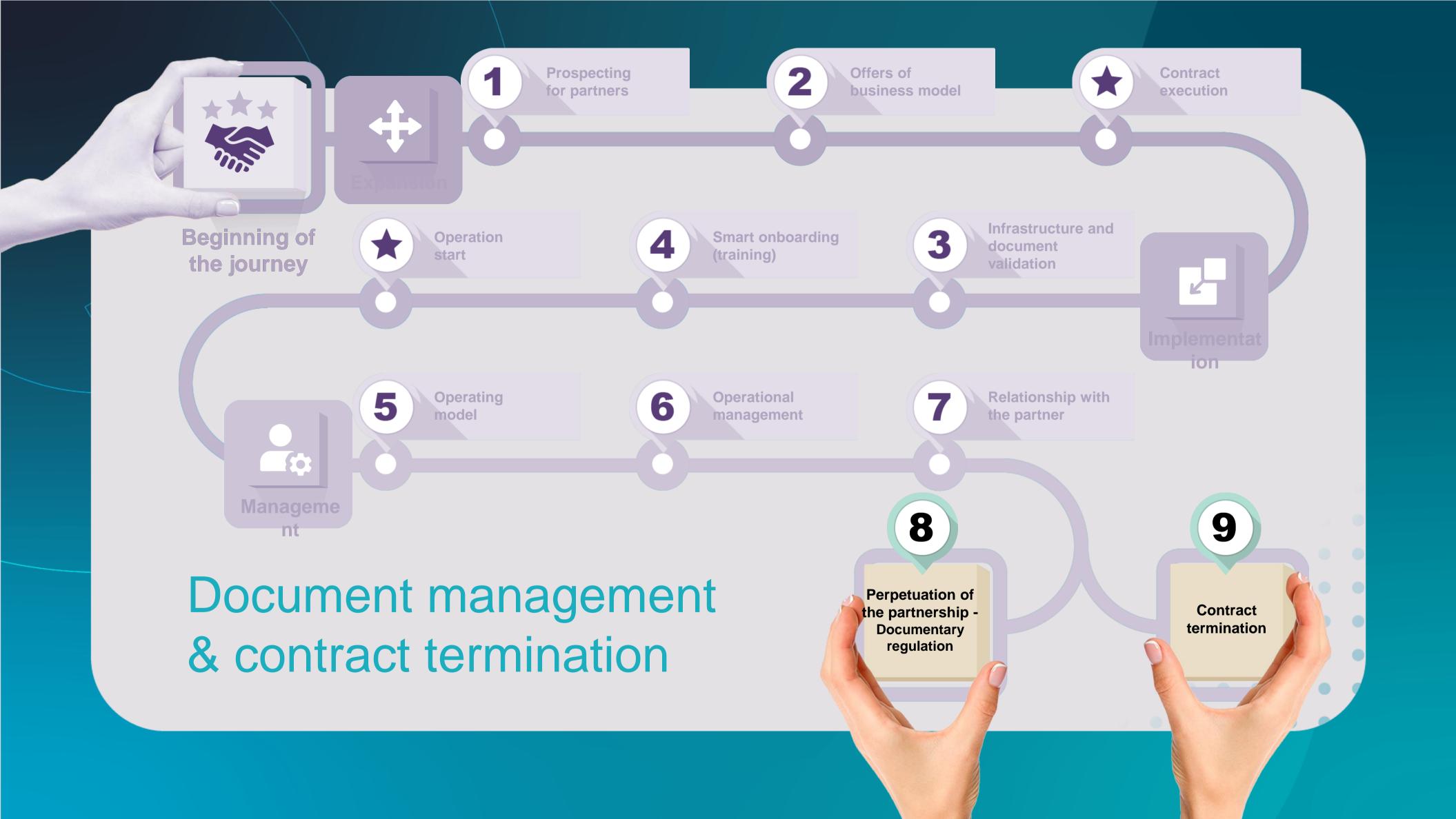
### **Profitability**



"Low investment, consistent return."

"Opportunity to make extra income, in addition to providing dreams to my fellow countrymen."





# Conclusion YDUQS



Profitable and scalable operation, supported by technologies, allowing fast growth with high levels of satisfaction.



# DOMED

Instituto de Educação Médica

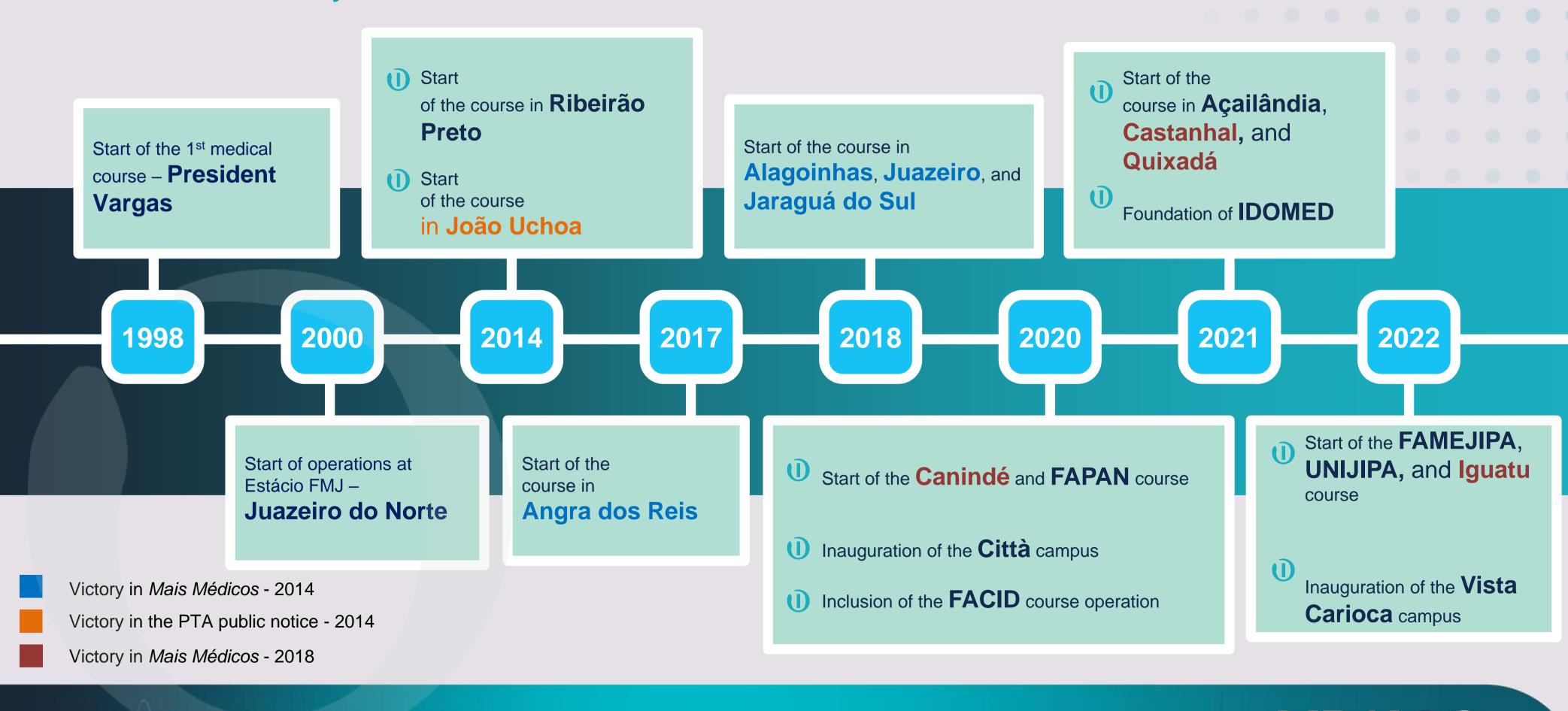








### IDOMED's history...









More than 1.6 thousand teachers



30% of matured units



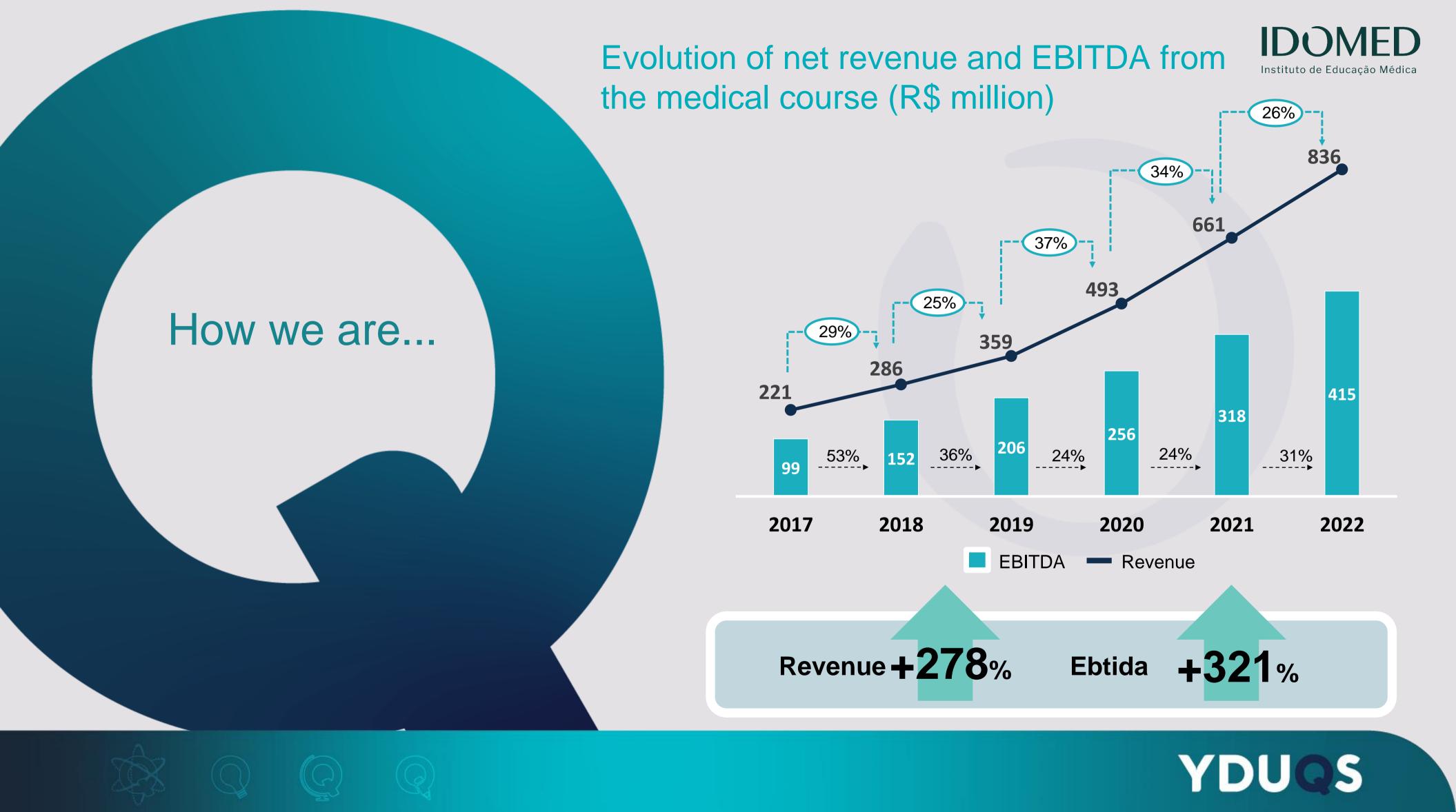
~ 8.0 thousand students



More than 8,000 physicians graduated





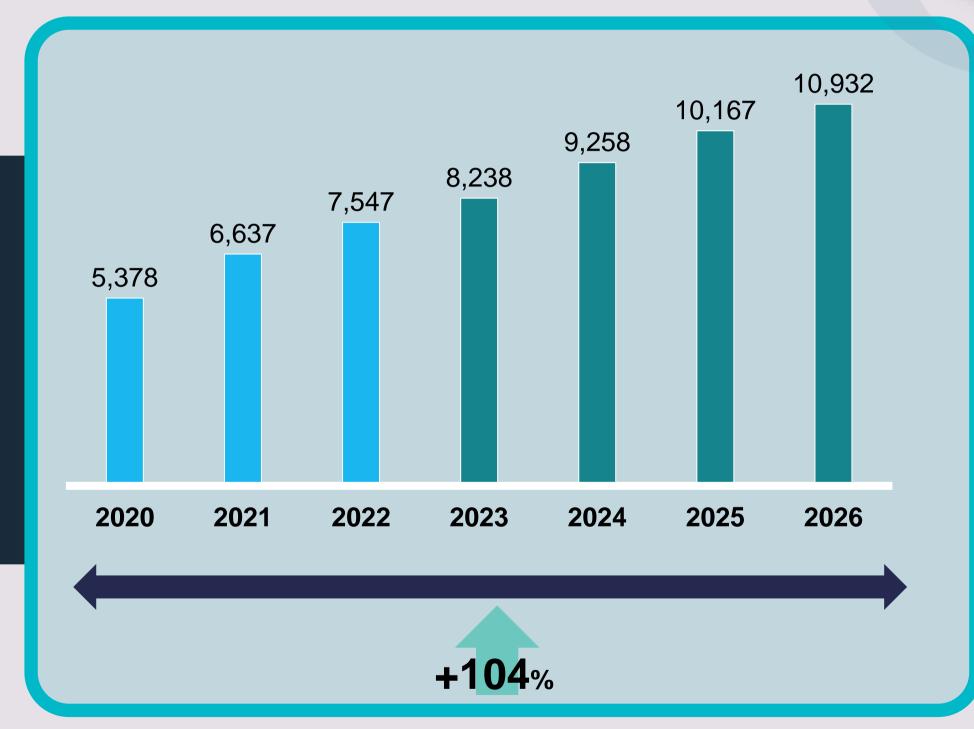


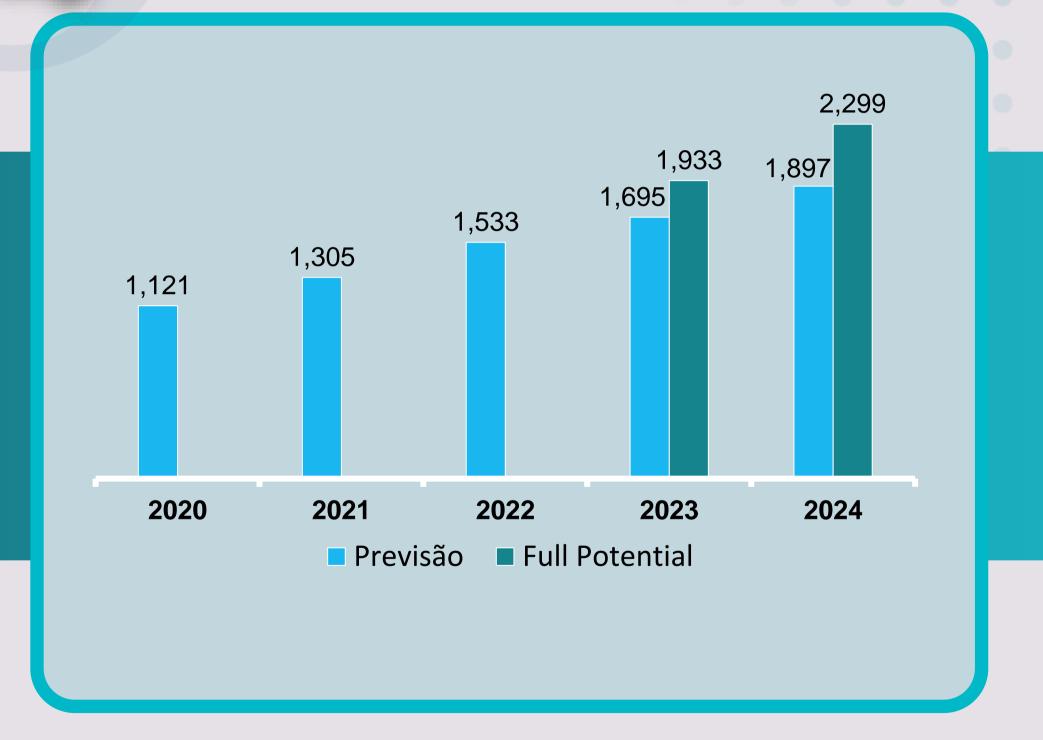
### Student Base and New Seats

17 units

New seats estimate in the medical courses (considering the *Mais Médicos* public notices)

Evolution of the medical student base (considering the number of current seats)









### Unbeatable value proposition













IDOMED Virtual
Classroom - SAVA

Internship practices:

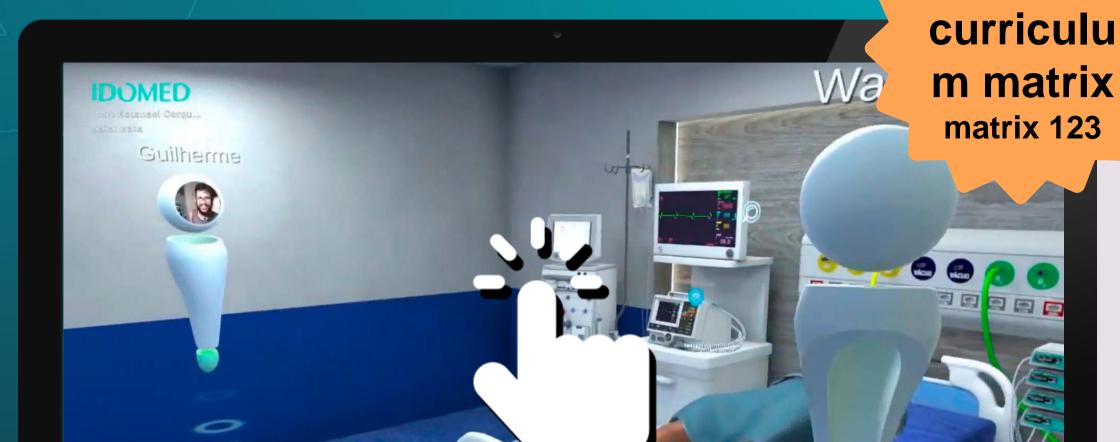
- Experience diary
- Activities script
- Continuous feedback

IDOMED iSkills OpenPBL

Digital student support content with videos, podcasts, quizzes, and clinical cases







**IDOMED Virtual ICU** 



Creative active teaching methodologies.

New

- New mandatory and elective disciplines consistent with the **physician profile** that our society needs.
- New axes within the **medical training**: management, research, humanities, organic systems and medical practice, language, teaching and health integration in the community.
- Medical faculty of a high standard and with scientific publication in their areas of expertise
- Diversified scenarios for **Student assessment**, respecting skills and competencies.



### Best network of health insurance plans...





Municipal Polyclinic of Alagoinhas – Alagoinhas/BA

Wigner Cours
RIU JUJICOS
ARIO SET UNCÊNCIA E EMERGÊNCIA
AND
SECRETARIA PARACAMBI, EL Adquindo
SECRETARIA SECRETARIA

Miguel Couto Municipal Hospital – Rio de Janeiro/RJ

Education agreements	Unit
10	Açailandia
12	Angra dos Reis
8	Canindé
7	Castanhal
26	Citta
3	Iguatu
18	Jaragua do Sul
5	Ji-paraná
15	Juazeiro (BA)
19	Juazeiro do Norte
6	Quixadá
17	Ribeirão Preto
27	Teresina
29	Vista Carioca

202
Education agreements



Santa Lydia Hospital – Ribeirão Preto/SP



Cariri Regional Hospital – Juazeiro do Norte/CE





### Whole Life Presentation



# **Specialization Fellowship**

- Hapvida Fellowship
- Subspecialization Fellowship
- Fellowship with other partners

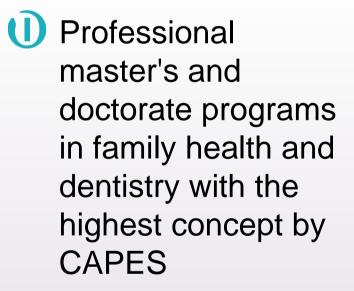


Lato sensu postgraduation

- Specialization
- MBA in management for physicians in partnership with IBMEC



# Masters and Doctorate Courses





# American Heart Association Courses

International training center accredited by the American Heart Association (AHA)

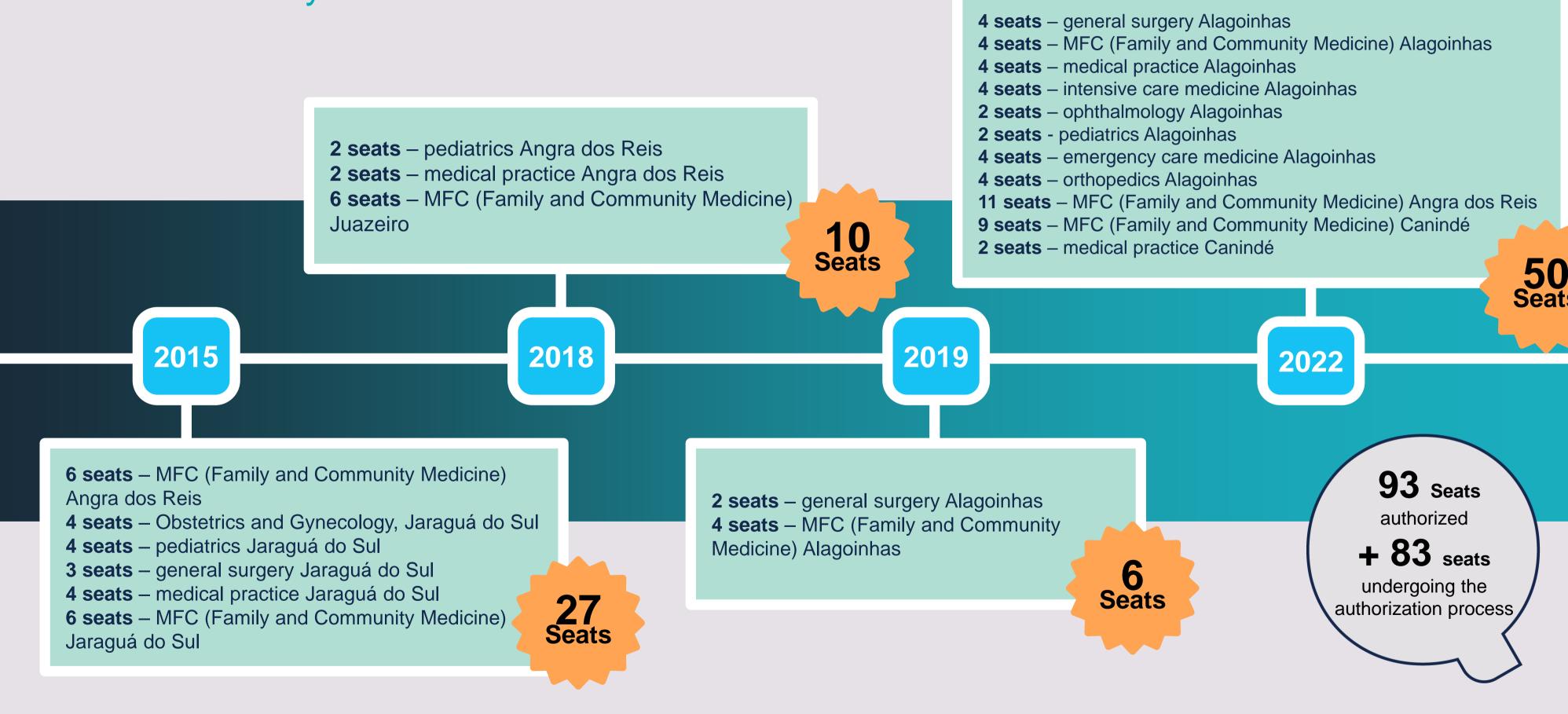


# Residency and Preparatory Courses

- e-Residência The only streaming service specializing in medical residency
- Hardwork Medicine

# Instituto de Educação Médica

### Medical residency seats





# New campus for the medical course in downtown Rio de Janeiro

Investment of ~ R\$ 30 million

**Capacity** 

~1,000 people

9 floors

12 thousand m<sup>2</sup>

Digital anatomy table

(I) Skill laboratories and realistic simulation

U Virtual reality equipment

# **Cutting-edge technology**





# YDUGS